

# SOCIAL BUSINESS MANAGER

***Are you experienced in managing businesses and dealing directly with clients? Do you want to ensure young people get trained in vocational skills and customer service? Then join us!***

You will be joining the Mith Samlanh (MS) team comprised of more than 200 staff working together to bring children back to schools, support families to take care of their children and youth to find employment.

## **What will you do?**

As a **Social Business Manager** your role will be to make our training businesses successful such as mechanics workshop and a studio for customizing motorbikes, beauty salon and nail bar, electricity workshop and others. You will be working directly with the teachers and students ensuring highest quality customer service.

Areas where you will be supporting the teams include the following:

- Coordinating action plans for various training businesses
- Regularly monitor the business results and lead improvements
- Identifying new business opportunities and create partnerships
- Creating new ideas for communications strategies to promote our products and services
- Providing training in client relations and customer service

## **About you:**

- Dynamic and passionate about making a social impact for youth
- You are experienced working with businesses and dealing directly with clients or customers
- You're skilled in linking with people and creating partnerships
- You're experienced in making exciting communication plans that attract customers
- You have strong experience in team coordination and you enjoy opportunities to support others to grow and develop
- You master working Khmer and English
- You know your way around computers and social media

You will be our full time employee, based in Phnom Penh.

Salary and benefits will be commensurate with qualifications and experiences.

## **About us**

We started our work 25 years ago as one of the first registered Cambodian non-government organizations, and now we count more than 200 staff working in different zones in the Phnom Penh area. Every year, we provide various outreach programs, vocational training, education, counseling, food, shelter, medical services and income generation programs to 15,000 marginalized children&youth, their families and their communities.

**Join us by**

Submitting a cover letter with a CV and salary expectations to [hr@mithsamlanh.org](mailto:hr@mithsamlanh.org) with the caption subject: **Social Business Manager**

Mith Samlanh is an equal opportunity employer and the successful candidate will be selected based on merit. Women are encouraged to apply.

The successful applicant will be expected to comply with Mith Samlanh's Child Protection Policy.

Please submit your application before **22<sup>nd</sup> March, 2019**

Only short-listed candidates will be contacted for interview.