

MITH SAMLANH



Annual Report

January - December 2011

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Mith Samlanh would like to thank its sponsors:

- AusAid/HAARP, Credit Lyonnais Securities Asia (CLSA), Caritas France, Deutsche Bank, Dan Church Aid, European Union, German Agro Action/Catholic Committee Against Hunger and for Development, Evert en Gisela Boudewijn Stichting, Friends-International, French Embassy, Global Fund, Give2Asia, Global Goods, HAMMER Foundation, Pharmaciens Sans Frontieres, NGO Education Partnership, Planet Wheeler, Riverview Children Foundation, Save the Children Australia, OHCHR, UNICEF, World Childhood Foundation



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IMPACT SUMMARY:

- 1,051,695 (F: 378,124) services provided to children, youths and their caretakers in 2011.
- 8,883(F: 3,297) children and youths and 1,048 (F: 638) caretakers received services in 2011.
- 656 children moved away from the street in 2011.
- 850 (F: 328) children received remedial education at Educational Centers of Mith Samlanh in 2011 (Phnom Penh and Kampong Cham).
- **580 (F: 145)** youths received Vocational training in 2011.
- 295 (F: 126) new children were supported to reintegrate to public school and 1,152 (F: 478) received support to remain in public school in Phnom Penh and Provinces.
- 174 (F: 56) children reintegrated into family environments, including 11 (F: 1) in foster families.
- 136 (F: 25) youth placed into employment or self employment, of which 46(F: 4) are in independent living.
- 677(F: 73) Active Child Safe Members in Phnom Penh and Kampong Cham.

	Intervention Logic	Objectively Verifiable Indicators	RESULTS
Vision	Together, we protect street children/you	th and related groups and with them create	innovative and exciting opportunities to
	build their futures.		
Goal	the Child; - reintegrating street children and youth - preventing street children and youth futures; - improving the way organizations work	rom all forms of abuse within the scope of the scope of the scope actively involved in the develone from engaging in risky behavior and/or do by promoting innovative and effective app	elopment of their society; angerous situations that compromise their
	children and youth;	a supportive environments and adopt positive	ve hehavior changes
	- <i>influencing</i> all tiers of society to provid	le supportive environments and adopt positiv	e behavior changes.

Objectives	1.	Management is best practice, providing effective support to the programs.	- Relevant MoUs with Government are signed or renewed	 Mith Samlanh submitted the MoU with Ministry of Labor Vocational Training for 3 years and drafted MoU with Ministry of Tourism for 3 years. The MoU with Ministry of Education, Youth and Sports and Ministry Of Social Affairs Veteran And Youth Rehabilitation was renewed for 3 years.
			 Information sharing meeting conducted once a month. Relationships of Mith Samlanh with donors, government and partners are effective. 	 Information sharing meetings were conducted 2 times per month. Staffs retreat conducted in April this year. Mith Samlanh received 2nd NGO GPP certificate about Accountability and Good Governance from Cooperation Committee for Cambodia (CCC) for 3 years on 23rd September 2011. The relationship between Mith Samlanh with Friends-International has been detailed in a collaboration agreement
			- Relationship with the Board is effective	signed this year.Board meetings were conducted twice this year to present 6 months results of Mith Samlanh and to review MS bylaw.
	2.	Administration/ HR are best practice, providing effective support to the programs.	- Internal Regulation/Procedures will establish and implemented.	 The new MS Internal Regulation/ Procedures were presented to all staffs in order to ensure good internal practice.
		. •	- The recruitment process is transparent.	 63 (F: 28) new staffs were selected and hired based on recruitment guidelines. This number includes 10 volunteers.
			- Induction and Orientation Process	 - 63 (F: 28) new staff received orientation and induction on the MS IR/Procedures and Program.

	- All MS staff will receive training to reinforce their capacity.	- 228(F: 95) staff received internal and external training delivered by MS, FI and outside institutions based on Individual Training Plan (ITP).
	- Human Resources Information Management System is in place.	- An HR Information Management System was established for integrating multiple human resources functions and to store all employee information electronically. This system can now create statistics report on employees
	- Data collection and reporting system will establish.	 Data collection system was implemented with outreach projects and Transitional Homes this year. This process will be continued with other projects in 2012. A report logframe and quarterly presentation format were implemented with all projects.
	- Quality reports will be sent on time to donors	- Narrative reports were sent on time to management and donors as well as government
3. Finance is best practice, professional effective support to the pro		- The finance policy and procedure Manual was drafted by Technical Assistant of Friends-International but not yet implemented at MS.
	 All Internal reports and donor reports are completed and delivered on a timely basis Accounting management systems to be restructured. External Audits show quality financial 	 All internal financial reports were sent to management and relevant people on time, including donor financial reports. The accounting team reviewed relevant documents and report for Mith Samlanh Global Audit 2011, held during March

systems - The list of fixed assets will be update, counted and check by the accounting staff Finance staffs are trained and ongoing technical support is provided by Friends-International Project Managers, specialists and team leaders receive orientation in new Financial Policy & Procedures. - Project Managers, specialists and team leaders receive orientation in new Financial Policy & Procedures. - Project Managers, specialists and team leaders receive orientation in new Financial Policy & Procedures. - Project Managers, specialists and team leaders receive orientation process of using accounting procurement policy, leathorization and budget mai orientation. - Programs provide best practice services with and for street children /youth and related groups in Phnom Penh and Kampong Cham in close collaboration with authorities - Project Managers, specialists leaders received orientation process of using accounting procurement policy, leathorization and budget mai orientation. - Six programs provide services to 15,000 children and youth per year by 2015: - Six programs provided services (F:3,297) children and yout 1st January: - Outreach teams in 5 zones of Phnom Penh, provided holistic services to 6,900	nt. ned and support I. nd team in new forms, el of agement
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collaboration with authorities Collaboration with authorities Collaboration with authorities Collaboration with authorities Penh; provide holistic services to 6,900 Penh, provided holistic services	,
children and youths per year, on the streets, in communities and DIC. (F: 1,483) children and youth streets, in communities and in Centers this year.	o 4,100 on the
Transitional Homes – 3 Transitional Homes provided safe lodging to a maximum of 500 children and youths per year.	559 (F:
Education Education	
- Education Center is providing Non - 575 (F: 253) children receive	d Non-
Formal Education to 600 children, is Formal Education at the Education at	
reintegrating 300 new children to public Center of Mith Samlanh and school and supporting an additional 800 (126) new children/youtle supported to reintegrate in	were

children to remain in public school in Phnom Penh and Provinces— per year.

- Vocational Training (workshops and businesses) are providing vocational skills to 600 youths year, and supports 190 youth for placement – per year
- Club Friends is providing 70,000 cultural services (dance, theater, library, painting) to children and youths per year (including all children in Educational Center and in Training Center)

Reintegration

- Social reintegration support (school, employment) is provided 200 children and youth are supported to be reintegrated in a family environment in Provinces.
- Social reintegration support (school, employment) is provided to 400 children and youths per year, and support to families in Phnom Penh.

Kampong Cham

- Kampong Cham team is providing Non Formal Education to 272 children and youth, and support 177 to reintegrate public school and remain in public school.
- 32 families joining income generating business, enabling them to support 72

school. 1,152 (F: 478) still received support to remain in public school through follow up in Phnom Penh and Provinces.

- Vocational Training provided vocational skills to 580 (F: 145) youth and supported 136 (F: 25) youth for placement during 2011.
- Club Friends provided 114,345
 (F: 43,799) cultural services (dance, theater, library, painting) to children and youth this year (including all children in Educational Center and in Training Center)

Reintegration

- Social reintegration support (family, school, employment) provided to 157(F: 51) children and youth are supported to be reintegrated in a family environment in the Provinces.
- Social reintegration support (family, school, employment) was provided to 323 (F: 111) children, youth and their families in Phnom Penh.

Kampong Cham

- Kampong Cham team provided Non-Formal Education to 275 (F: 75) children and youth, and supported 16 (F: 9) children to reintegrate public school and 69 (F: 36) remain in public school
- 8 families received support to run their own micro business and improve their

children in school.

 The activities will handed over to the DoSVY Kampong Cham by 2011 revenue, benefiting to 27 (F: 14) children.

- The above activities were handed over to the DoSVY in Kampong Cham in 2011. This was a step by steps process undertaken through negotiations with DoSVY. The DoSVY did not have required resources (human and financial) to support the project in 2011, so Mith Samlanh continued this project thought EU/CCFD and SCA support.

Friends Social Business(FSB) Mith Samlanh is 60% sustainable

- FSB team is operating Café Mith Samlanh at the French Institute of Cambodia, with an income of 60,000\$ per year.
- FSB is supporting 2 vocational training restaurants (cf. Activity 4.3) with 230, 000\$ income per year.
- 115 families joining Home Based production are able to support 388 children in school.
- 110 families are receiving training and support to develop small business and improve their revenue
- 20 individuals will be support for employment in Friends Social Businesses.
- The revenue of Friends Social Businesses is used in a fair and transparent manner and allows supporting core funding of the organization and bridging funds.

Friends Social Business(FSB) Mith Samlanh is 53.67% sustainable

- The FSB team operates Café Mith Samlanh at the French Institute of Cambodia, with a negative income of 35,783.87\$ this year.
- FSB supported 2 vocational training restaurants (cf. Activity 4.3) with 328,539.17\$ this year.
- 101 families (including 20 new) are participating in Home Based production (Pteah Tooit and Andong) enabling them to support 342 children in school.
- 97 families including 67 new this year were supported to start their own business and improve their revenue, with 323 (F: 184) children benefiting from it.
- 15 individual were supported for employment in Friends Social Businesses (MS or FI)
- The revenue of Friends Social Businesses was used correctly and in a transparent manner to support the

		following projects: outreach, Education Center, reintegration and transitional homes.
5. Programs are supported by specialists, including ongoing monitoring, Evaluation, and research	Eight Specialists will provide tools, training, monitoring / evaluation - Child protection - Medical - HIV/AIDS - Case Management - Drugs - Child Safe Network/ Safe Migration - NFE - Life Skills	Eight Specialists provided tools, training, monitoring /evaluation in the following areas: - Child protection - Medical - HIV/AIDS - Case Management - Drugs - Child Safe Network/ Safe Migration - NFE - Life Skills

EXPECTED RESULTS/ACTIVITIES

EXPECTED RESULTS	RESULTS
1. Management is best practice and provides effective support to the progra	nms.
- Relevant MoUs with Government will sign or renew	 The MoU with Ministry of Education, Youth and Sports and Ministry Of Social Affairs Veteran And Youth Rehabilitation was renewed for next 3 years. Mith Samlanh have submitted the MoU to Ministry of Labor Vocational Training for 3 years and drafted MoU with Ministry of Tourism for 3 years.
- Information sharing meetings will conduct each month.	 Information sharing meetings were conducted 2 times per months in order to share information, raise challenges and find solutions. Management, Program managers, Specialists and team leaders joined these meetings.
 Relationship of Mith Samlanh with donors, government and partners are effective. Relationship with the Board is effective 	 Mith Samlanh received the NGO GPP certificate on 23rd September 2011 for the 2nd time, regarding Accountability and Good Governance from Cooperation Committee for Cambodia (CCC) which is valid for the next 3 years. Mith Samlanh had a meeting with deputy governor of Phnom Penh to develop collaborative strategies with the children/youth begging and selling flower on the streets. The relationship between Mith Samlanh and Friends-International has been detailed in a collaboration agreement signed this year. The Mith Samlanh reintegration project manager met with representative of MoSVY to discuss the foster care subcommittee meeting and MoSVY's involvement Board meetings were conducted twice this year to present the 6 month results of Mith Samlanh and to review MS bylaws.
Admin / HR are best practice, providing effective support to the programs.	

- Internal Regulation/Procedures will be established and implemented.
- The recruitment process of staff is transparent.
- Induction and Orientation Process

- Management will provide training and capacity building to all staff.
- Human Resources Information Management System will establish.
- Data collection and reporting system established.
- Quality reports will be sent on time to donors

- MS Internal Regulation/Procedures were established, approved and implemented by management in January 2011.
- 63 (F: 28) new staff were recruited based on recruitment guidelines to fill vacancies, 11 (F: 5) new positions, 34 (F: 15) replacement, 3(F: 1) part-time staffs, 5 (F: 2) staff transferred from FI and 10(F: 5) volunteers.
- 63(F:28) new staff received an orientation/ induction on the MS Internal Regulation/Procedures regarding to :
- MS Internal Regulation and Structure
- Gender Equality Policy
- Code of Conduct/Child Protection Policy
- Procurement and Conflict of Interest
- Bribe and Gifts Policy
- Mith Samlanh Program
- 228(F: 95) staff received internal and external training based on Individual Training Plans (ITP) organized by MS, FI and outside institutions.
- HR Information Management System was established, integrating many different human resources functions. This process included recording all employee information and producing reports and statistics.
- Data collection system was developed and implemented with outreach and Transitional Home project this year and will continue with other projects in 2012.
- The new data collection system and its implementation had an impact on final figures of beneficiaries in 2011: some figures appear to be significantly lower than 2010 figures due to the new methods of counting individuals.
- The report logframe and quarterly presentation format were implemented with all projects since January 2011.
- Narrative reports were sent on time to management, donors

		and government.
3. Finance is best prac	ctice, providing effective support to the programs.	
	 A coherent and user-friendly Finance Policy & Procedures Manual/Handbook will be in place for Finance and Non-Finance Staff. 	- The user-friendly finance policy and procedure Manual was drafted by Technical Advisor of Friends-International but not yet finalized.
	 All Internal reports and donor reports are compiled in a timely manner. Accounting management systems will restructure. 	 All internal financial reports were sent to management and relevant people on time, including donor financial reports. Accounting management systems were restructured: accounting forms and job description were revised, QuickBooks recording was adapted, the cash withdrawal process was changed, new charts of account were designed, level of authorization was updated, reports and cash register system were completed for Romdeng Restaurant, FNS and direct sales (Business Community). The accounting team reviewed relevant documents and report for Mith Samlanh Global Audit 2011 that will be held in March 2012.
		- The list of fixed assets registration was updated as well as physical count.
	- External Audits show quality financial systems	 4 (F: 3) finance staff are trained and received ongoing technical support by Friends-International.
	- The list of fixed assets will be update, count and check by the accounting staffs.	- Project Managers, specialists and team leaders received orientation on new process of using accounting forms, procurement policy, level of authorization and budget
	- Finance staffs will train and ongoing technical support is provided by Friends-International.	management orientation.
	 Project Managers, specialists, team leaders will receive orientation in new Financial Policy & Procedures. 	

4. Six programs are operational by 2011, providing services to 15.000 individuals children and youth by 2015

4.1 OUTREACH

Prevention Protection Reintegration **Outreach** is the situation where a social worker is working with beneficiaries (children/youth, adult) in a location outside of the project activities. Outreach takes place where beneficiaries live, work, or entertain, in 5 zones of Phnom Penh.

DIC is a safe place providing targeted services to a defined target group without appointment, formal registration process or referral.

Life skills topics: reproductive health, HIV/AIDS, STDS, drugs, hygiene, nutrition, life planning, street safety education, early childhood care, child rights, safe migration, importance of education.

TOTAL statistics:

- 586,000 outreach services (outreach + DIC)
- 6,900 children and youth on outreach
- 2,000 active Case managements
- 30 children reintegrated in families in Phnom Penh
- 265,000 total life skills services provided
- 35,100 total medical services provided
- 16,200 total NFE services provided
- 492,00 total recreational services provided
- 160 referred to Training Center
- 200 referred to Educational Center
- 230 referred to Detoxification
- 231,000 Condoms will be distributed
- 750 Child Safe Members including Child Safe Community Members

TOTAL statistics:

- 707,679 (F: 266,838) services provided (outreach + DIC)
- 4,100 (F: 1,483) children and youth received services
- 1,933 (F:889) active Case managements
- 33 (F:14) children reintegrated in families in Phnom Penh
- 736 (F: 299) children reintegrated into public school in Phnom Penh
- 321,993 life skills services
- 49,468 medical services
- 18,887 NFE services
- 92,950 recreational services
- 124 youths referred to Training Center
- 192 children referred to Educational Center
- 117 youth referred to Detoxification
- 376,760 Condoms were distributed
- 555 (F: 72) Child Safe Members including 109 (F: 72) Child Safe Community Members are active.

OLYMPIC ZONE: Outreach work and two DIC (Friendship House and Me and You) are operational

OLYMPIC ZONE: Outreach work and two DIC (Friendship House and Me and You) are operational with 21 (F: 8) staffs and

Specific Objectives for Olympic Zone:	located in Sangkat Toul Svay Prey I and Boeung Salang.
 Outreach (street and community): 80,000 outreach services 1,300 children/youths met on outreach 400 caretaker/adults met on outreach 150 Child Safe Members 	 Outreach (street and community): 87,967 services provided 1,477 (F: 529) children/youths met 190 (F:82) caretaker/adults met 110 Child Safe Members active
 DIC Friendship House: 45,000 services 400 children/youth in DIC 150 caretaker/adults in DIC 	 DIC Friendship House: 41,677 services provided 520 (F:158) children/youth in DIC 164 (F:89) caretaker/adults in DIC
 DIC Me & You: 10,000 services 500 children/youths in DIC 200 caretaker/adults in DIC 	 DIC Me & You: 19,073 services provided 374 (F:130) children/youths in DIC 38 (F:22) caretaker/adults
	 Special event/ remarks: 85 (F: 26) children and youth participated in the special event on Valentine's Day at Friend Ship House on 14 February 2011. 320 (F: 128) children and youth participated in the Special event about The Hope of Youth on 11 March 2011 Me & You DIC was closed at the end of August due to the project of Global Fund/ Pharmaciens sans Frontières was finished and merged with Friendship House The Friendship House has established an early childhood area and developed rules in DIC for caretakers.
RIVERSIDE ZONE: Outreach work and DIC (street 174) Specific Objective for Riverside zone:	RIVERSIDE ZONE : Outreach work and one DIC are operational with 6 (F: 4) staffs and located in Friends-International Office at street 174, No 71.
 Outreach (street and community): 20,000 outreach services 	 Outreach (street and community): 56,757 outreach services provided

- 700 children/youth in outreach
- 400 caretaker/adults in outreach
- 150 Child Safe Members

- DIC (street 174):

- 40,000 services
- 200 children/youths in DIC
- 200 caretaker/adults in DIC

- 612(F:190) children/youths met

- 36 (F:28) caretaker/adults met
- 140 (F: 11) ChildSafe Members are active.

- DIC (street 174):

- 30,350 services provided
- 321 (F:97) children/youths in DIC
- 51(F:31) caretaker/adults in DIC

WAT PHNOM ZONE: Outreach work and one DIC (Boarding House) operational Specific Objective for Wat Phnom Zone:

- Outreach (street and community):

- 50,000 outreach services
- 1,000 children/youths in outreach
- 350 caretaker/adults in outreach
- 150 Child Safe Members

- DIC Boarding House:

- 40,000 services
- 300 children/youths in DIC since 1st January
- 200 caretaker/adults

WAT PHNOM ZONE: Outreach work and one DIC (Boarding House) are operational with 11 (F: 3) staffs and located in Sangkat Srah Chak.

- Outreach (street and community):

- 61,014 services provided
- 662 (F:269) children/youths met
- 19 (F:15) caretaker/adults met
- 137 Child Safe Member are active

- DIC Boarding House:

- 37,966 services provided
- 165(F:48) children/youths in DIC
- 55 (F:33) caretaker/adults in DIC

CHABAR AMPOU ZONE: Outreach and one DIC (Wise Youth) operational

Specific Objective for Chbar Ampov Zone:

- Outreach (street and community):
 - 40,000 outreach services
 - 800 children/youths in outreach
 - 500 adults/caretakers in outreach
 - 150 Child Safe Members

- DIC Wise Youth:

- 30,000 services in DIC

CHABAR AMPOU ZONE: Outreach and one DIC (Wise Youth) are operational with 9 (F: 4) staffs and located in Sangkat Meanchey.

- Outreach (street and community):

- 49,793 services provided
- 457 (F:180)children/youths met
- 84(F:56) adults/caretakers met
- 74 Child Safe Members are active

- DIC Wise Youth:

- 54,670 services provided

- 350 children and youths in DIC - 418(F:221)children and youths in DIC - 350 caretaker/adults in DIC - 243(F:165) adults/caretakers met Special event/ remarks: - 280 (F: 140) children and youth participated the special event on topic reproductive health on 16 March 2011. - 362(F:182) children and youths participated the special event about New Generation of youth on 30 August 2011 - Outreach team provided the medical support to families in Chbar Ampov Zones during the flooding. ANDONG ZONE: community work and one production center **ANDONG ZONE**: community work and one production center operational are operational with 9(F: 2) staff, including one collaboration Specific Objective for Andong Zone: commune officer and located in Sangkat Kork Roka. **Community Outreach: Community Outreach:** - 16,000 services (life skills) - 43,075 life skills services provided - 350 children/youths in outreach - 205 (F:107) children/youths met - 200 caretaker/adults in outreach - 57(F:35) adults/caretakers met on outreach - 150 Child Safe Members community - 94 (F:61) Child Safe Members community members active Very special events **Production Center:** - 15,000 services (1st aid, life skills, NFE, fun **Production Center:** activities) - 40,423 services provided - 300 children/youths in Center - 298 (F:139) children/youths in Center - 300 caretaker/adults in Center - 154(F:103) caretaker/adults in Center - 70 caretakers are receiving skills/HBP - 48 caretakers are receiving skills/Home Based Product training and small business. training and small business
 - MOBILE DRUG CENTER is providing services in the 5 zones and other locations
 - 35,000 services
 - 500 children/youths
 - 50 referred to detoxification

- 15 caretakers doing printing

- 4 caretakers employed in the screen printing workshop.
 MOBILE DRUG CENTER is providing services in the 5 zones and other locations
 - 52,500 services provided
 - 219 (F:44) children/youths met
 - 38 children referred to detoxification center

	MOBILE YOUTH CENTER (Wise Bird) is providing	MOBILE YOUTH CENTER (Wise Bird) is providing services in the 5
	services in the 5 zones and other locations	zones and other locations
	- 35,000 outreach service	- 35,332 services provided
	- 700 children and youths	- 468(F:164) children and youths met
	- 300 caretakers/ adults	- 23 (F:21) caretakers/ adults met
	DETOX CENTER (Green House) receive 200 clients	DETOX CENTER (Green House) received 161 clients per year.
	per year	- 132,414 service provided
	Specific Objective for Green House:	- 161 (F: 11) drug users on the street including 21 (F: 1)
	- 130,000 service	IDUs supported to access treatment/detoxification center
	- 200 children and youth have accessed to	services.
	detoxification treatment	- 100 (F:8) recovering Drug Users including 11 (F:1) IDUs
	- 150 children and youths are referred to	successfully completed formal rehabilitation, among
	Educational Center and Training Center.	them 85 (F:5) children/youth including 8 male IDUs were
		reintegrated to Mith Samlanh training center and 15 (F:3)
		children /youth including 3 (F:1) IDUs were reintegrate
		into their family through Reintegration team.
		Special event/ remarks:
		- The number of children in Green House decreased this
		year because Mith Samlanh was closed for 3 weeks as the
		center was flooded.
4.2		Transitional Home is a safety temporary residence for children
TRANSITIONAL		and youth requiring accommodation during their studies or until
		their family situation stabilizes.
HOMES		
	- 3 Transitional Homes are providing safe	- 3 Transitional Homes located in Sangkat TuekLak, Tumnob
	accommodation to a maximum of 500 children	Tuek and Toul Svay Prey provided safe accommodation to 559
	per year	(F: 128) children and youths.
	- Child participation is ensured with general	- All children participated in general meetings every week and
	meetings every week, elections and suggestion	opened the suggestion boxes two times per month in each
	boxes in all TH	TH.
	- 8,580 medical services are provided to children	- 54,019 services (recreational, outings, medical) were provided
	in TH.	to children in all Transitional Homes including 10,294 medical
	- 400 children from the street and the TH are	services.
	joining Camp Sabay Sabay activities in Kampong	- 674(F: 159) children/youths from the street and the
	J. O camp cassaf cassaf accounted in manipolity	

	Speu province-per year	Transitional Home joined Camp Sabay Sabay activities in Kampong Speu Province this year.
		 Special Event or remark: 99 (F: 15) children/youth visited their family on Pchum Ben Festival and Khmer New Year. 3,029 services of outings entertainment such as sport and cultural provided to children/youth at Chenla theatre, Tamao Mountain resort, Bophanna Center, French Institute of Cambodia, Pasit Mountain, Phnom Preah Reach-Trop, National Olympic stadium and Camp Sabay Sabay. 17 (F: 7) TH staffs received internal refreshment training on life skill, HIV/AIDs guideline, child protection policy and MS internal Regulation. 340 visits of caretakers were organized in the Transitional Homes. 30 (F: 8) children/youths participated in swimming competition at National Olympic stadium and 2 children got gold and bronze medals. 52 (F: 16) children/youth participated in Ping Pong, tennis, Bei Tong competition at National Olympic stadium.
4.3 EDUCATION PROGRAM	 Educational Center: EC is providing Non Formal Education to 600 children per year Preparing reintegration to public school of 300 children per year 5 meetings with parents and family representatives are organized to prepare school reintegration per year. 1,100 children received support to remain in public school per year. 40 children attend support class per year after reintegration to public school. 	 Educational Center (EC) offers non- formal education activities to facilitate student's reintegration into the public school system and provides basic education to street working children and youth. EC provided Non-Formal Education to 575 (F: 253) children with 78, 240 (F: 34,426) services since 1st January. 327 (F: 262) parents participated to 4 parent meetings for sharing information related to study result in Educational Center and to prepare reintegration into public school. 295 (F: 126) new children were supported to reintegrate into public school 1,152 (F: 478) still received support to remain in public school in Phnom Penh and Provinces.

- 54 (F: 19) children attended support class after reintegration to public school in this year.

Special Event or remark:

- MS Tool Box launched chaired by H.E Tonsa Im, sub -secretary of state of Ministry of Education Youth and Sport and EU Delegation at Romdeng Restaurant with 78 participants on 28th February 2011.
- 134 (F: 62) children attended National Art contest in 2011 at Chak Tomuk theater and three children performed in the story "Whose fault is it?" Organized by MS Culture team and was awarded the Bronze Medal on 21stFeb 2011.
- 330 (F: 144) children participated the external activities such as library, watching the documentary movie, drawing competition and exhibition.
- All teachers of Mith Samlanh evaluated by National Institute of Education officer on teaching methodology.

Vocational Training (workshops and businesses) are providing a range of different vocational skills to 600 children per year (with a minimum of 30% of girls), and supports them for placement into employment or small business.

- 120 youth receiving Vocational training graduated after completing at least one level from TC-per year.
- 120,000 Education services (English, literacy, life skills, computer, work readiness) are provided to youth in vocational training center.
- 180 youth drop out of vocational training (has not come back at the end of the reporting period)*.
- 10 youth supported to live independently during their studies at MS- 2 still old group.
- 190 youth receive support for Placement into Employment or self-employment per year.

Vocational Training provides quality vocational training leading to viable employment options for youth. Mith Samlanh has 10 different vocational skills.

- Vocational Training provided vocational skills to 580 (F: 145) youths and supports them for placement into employment or self-employment since 1st January 2011
- 78 (F: 14) youths receiving Vocational training graduated this year and completed at least one level from Training Center.
- 22,681 Education services (English, literacy, life skills, computer, work readiness) were provided to youth in vocational training center.
- 118(F: 14) youths drop out of vocational training (and have not come back at the end of the reporting period)*.
- 10 (F: 5) youth were supported to live independently in a group setting during their studies at Mith Samlanh. 136 (F: 25) youth received support for placement into Employment or

- 30 youth are supported to be employment and live independently.
- 80 % of youth remain in employment or in selfemployment 6 months after placement.
- Business trainings make 45,000\$ income per year by the end of 2011 and increase of 10% per year from then on.
- 2 vocational training restaurants are making 970, 000\$ income per year, with a net income of 230, 000\$ per year:
 - Friends Restaurant: 570,000\$ (increase of 11% from 2010); net income 160,000\$.
 - Romdeng 400,000\$ income (increase of 22% from 2010); net income 70,000\$

self-employment.

- 46 (F: 4) youths supported to be in employment and live independently in Phnom Penh.
- 81% of youth remained in employment or self-employment 6 months after placement.
- Business trainings made 42,984\$ income this year.
- 2 vocational training restaurants made 1,099,416.16\$, income with a net income of 328,539.17\$ this year:
- Friends Restaurant: 617,431.03\$; net income 217,429.31\$.
- Romdeng: 481,985.13 \$ income; net income 111,109.86\$

Special Event or remark:

- The figure of enrollment in Training Center has decreased so the Training Center Manager organized a meeting with related teams, technical assistant and Mith Samlanh Management for finding the solution such as: increase the students referred from other partner NGOs and adapt our curriculum to response to their needs.

Club Friends is providing 100,000 cultural activities (dance, theater, library, and painting) to all children in EC and in TC per year.

- Club Friends is open to street children two times per week, and is providing them 4,000 cultural activities to children and youth
- Club Friends is organizing outings for children and youth in EC and TC, with 1,200 services per year.

Club Friends is a center in Mith Samlanh Education center where children and youth can practice cultural and recreational activities such as sport, drawing, painting, library, dancing and music.

- **Club Friends** provided 114,345 (F: 43,799) cultural activities (dance, theater, library, and painting) to all children in Educational Center and in Training Center.
- Club Friends opened to street children twice a week, and provided 3,579 cultural and sport activities to children and youth.
- Club Friends organized outings for children and youth in the Education Center and Training Center providing 1,315 (F: 452 services.

Special Event or Remark:

- 496 (F: 133) children participated indoor and outdoor sport competitions with 2,810 spectators and won two medals (one

		gold and one silver prize).
		- 348 (F: 137) children/youth performed in other events such
		as: Water Festival, quarterly show, Anti-Drugs Day, World
		AIDs Day, International Children's Day, Fun Fair, Chaktomuk
		Drama Performance, International Human Rights Day with
		over 85,535 spectators this year.
		- 680 children/youth came to see the show of Youth Band from
		Massachuset state, United State of America at Club Friends on
		24 September 2011.
		- 180 (F: 71) children/youth participated in a workshop on
		Human Right at Club Friends on 24-26 Sept 2011.
		- 2,084 pictures of children from MS and public schools,
		participated the EU drawing competition organized by MS on
		gender equity and as the result, 10 children won national
		competition including 1 won international competition.
		- 25 pictures of children participated in the UNESCO drawing
		competition in Thailand on gender equality between boy and
		girl.
		- 990 pictures of children participated the OHCHR drawing
		competition on human rights for everyone, everywhere and 3
		children won the competition.
		- 532 (F: 192) children/youth visited National Museum,
		Chaktomuk Theater, Bophana Center, French Institute of
		Cambodia and Royal Palace in order to extend their curiosity
		and culture.
		- 25(F:6) children/youth participated in skateboarding activities
		at Club Friends.
4.4 REINTEGRATION	Reintegration	Reintegration
TEAM provide support	- SOPs on reintegration are adapted, translated	- SOPs on reintegration were drafted by the team in this year.
to 400 children per	and implemented in the team by the end of year	
year to be reintegrated	2011.	
into family (direct-	- Collaboration with government and NGO	- Collaborated with DoSVY and NGO partners on reintegration
indirect-foster care) in	partners is developed through meetings and	tasks such as family tracing, assessment, family planning,
the provinces	training.	reintegration and follow up in 24 Provinces/City.
1	- 4 foster care committee meetings are organized	- 3 foster care committee meetings were organized in this year

4.5 KAMPONG
project is manag
DoSVY with su
from MS from
providing service 164 children/year
10-7 cililarcii/ yeai

per year.

- 85 children are supported to reintegrate their family (including direct, indirect) or to live independently in their province- per year.
- 10 children are supported to integrate into foster care families- per year.
- 50 children are supported to reintegrate to public school in their province -per year.
- 150 children are supported to remain in public school in their province- per year.
- 70 children are followed up in employment or in their own business in their province- per year.
- 15 street living families are supported to return to their homeland-per year.
- 30 families received training and support for small business in their province-per year.
- 25 children/youth are supported to receive ID card, birth certificate in their province- per year

in Kandal, Battambang and Siem Reap Province.

- 141 (F: 42) children were supported to reintegrate their family (including direct, indirect) or to live independently in their Province.
- 11(F: 1) children were supported to integrate into short-term foster care family in Phnom Penh.
- 28(F: 10) children were supported to reintegrate to public school in their Provinces.
- 191(F: 72) children were supported to remain in public school in their Provinces and received school material.
- 31(F: 04) youth were followed up in employment or in their own business in their Provinces.
- 12 street living families were supported to return to their homeland in 7 provinces (Kampong Speu, Battambang, Kampong Chhnang, Kampot, Kandal, Banteay Meanchey and Kampong Cham).
- 20 families received training and support to start their small business in their Province.

CHAM ged by upport 2011, es to

Sabay Sabay Center:

- Sabay Sabay Center is providing Non Formal Education to 60 children per year.
- 30 children and youths will support to reintegrate their families-per year.
- 2 young people are supported to learn a skill in a private shop and assisted to find job placement.
- Micro Enterprise team is providing training and support to 22 families to start their own business and improve their revenue. The follow up will be handed over to DoSVY.
- ChildSafe team is training and monitoring a network of 120 Child Safe Members
- Child Safe team is operating a Hotline 24h/day; 7 days a week.

Sabay Sabay Center:

- After EU/GAA funding end in 2010, EU/CCFD project also finished in May 2011 and DoSVY Kampong Cham didn't have the resources to take over the Sabay Sabay Activities in full and without support. Mith Samlanh continued to provide minimum financial support to the operations in Kampong Cham.
- Sabay Sabay Center provided Non-Formal Education to 275 (F: 75) children this year.
- 16 (F: 9) children and youth were reintegrate to public school and 69 (F: 36) remained in public school this year.
- 18 (F: 9) children and youth were supported to learn a skill in a private shop and Training Center and reintegrated into their families.
- Micro Enterprise team provided training and support to 8 families to start their own business and improve their

		revenue. The follow up will be handed over to DoSVY. - ChildSafe: 121 members are active in Kampong Cham (102 motors and 19 tuk-tuks). - ChildSafe team is operating a Hotline number 012 557 188 24h/day; 7 days a week. Special Event or remark: - ANZ staffs participated in fun activities; question and answer about child right in Sabay Sabay Center and provided some materials for library on 20 August 2011. - 49 (F: 28) caretakers were educated about hygiene, HIV/AIDS in Boeung Kanseng and Moha Khoung community. - 175 (F: 59) children/youths were educated about HIV/AIDS, reproductive health, hygiene and drug in the center. - An Independent evaluator from EU/GAA came to conduct the final evaluation and met with small business families, childsafe network members and representative of department of social affairs, veterans and youth rehabilitation on 31 August 2011. - Provided the Training on the NFE Tool Box to 17 school directors at Odor Primary School in Kampong Cham. - 51 ChildSafe Members participated the annual child safe members meeting at Sabay Sabay Center in Kampong Cham on 27 December 2011. - All materials were transferred from Sabay Sabay Center to Provincial Department of Social Affairs Veterans and Youth Rehabilitation in Kampong Cham to continue their work.
4.6 With the	Income for Mith Samlanh through Businesses: Total expenses of Mith Samlanh:	Income for Mith Samlanh through Businesses: 1,521,396.00 USD Total expenses of Mith Samlanh: 2,834,561.00 USD
support of FSB,	Sustainability is 50%	Sustainability is 53.67%
MS is 50%		
sustainable:	- Home Based Production	- Home Based Production
	- 115 families are in the Home Based Productions	- 101 families are in Home Based Productions (HBP) and can
	Program (HBP) and can support their children in	support their children in public school.

- public school per year.
- 43 new families join HBP and 115 individuals attended training in the production center (Pteah Tooit and Andong)
- 388 children benefit from Home Based production
- 20 individuals are supported for employment in Friends Social Businesses (MS or FI)
- Sales from HBP (international, local, Tooit Tooit) are making \$105,000 income with 50% sustainability.
- Micro Enterprise team is providing training and support to 110 (including 90 new) families to start their own business and improve their revenue with 366 children benefiting from it.
- Friends & Stuff shop is making \$165,000 of income per year (increase of 10%), with a net income of \$30,000 per year. F'nS is 120 % sustainable.
- All vocational training function as businesses
- Nailbar located inside the Friends 'N' stuff shop on St 13 next to The Friends- Restaurant with income and net income.
- 2 vocational training restaurants (cf. Activity 4.3) are contributing to FSB with an \$970,000 income per year, with a net income of \$230,000 per year. The two restaurants are 100% sustainable.

- 20 new families joined HBP and 101 individual caretakers attended training in the production center (Pteah Tooit, M'lop Kruorsar, FI Factory and Andong).
- 342 children have benefit from Home Based Production.
- 15 individual were supported for employment in Friends Social Businesses (MS or FI).
- Sales from Home Based Product (international, local, Tooit Tooit) made \$81,262 income and net income \$33,058.
- Micro Enterprise team provided training to 96 families and support 89 families (including 67 new) to start their own business and improve their revenue. 296 (F: 170) children benefited through micro enterprise.
- Friends & Stuff shop made \$ 176,085.11 of income, with a net income of \$28,062.44
- All vocational training workshops have a business component: sewing, motor mechanics, car mechanics, electricity, electronic, welding, cooking, barber, beauty class with a total income of \$31,056.26 and a net income of \$10,822.92.
- **Nailbar** located inside the Friends 'N' stuff shop on St 13 next to The Friends- Restaurant made \$11,927.50 income and-\$11,951.12 net negative income.
- 2 vocational training restaurants (cf. Activity 4.3) contributed to FSB with \$1,099,416.16 income, with a net income of \$328,539.17 this year:
 - Friends Restaurant: \$617,431.03; net income \$217,429.31.
 - Romdeng: \$481,985.13 income; net income \$111,109.86
- Café Mith Samlanh is making \$47,252.42 income and net

		negative income \$ -35,783.87.
	 Café Mith Samlanh is making \$60,000 income per year. MS products (cook Book Best of Friends) made an income of \$45,000 of income per year (increase 4%), net income \$25,000. 	 MS products (cook Book Best of Friends) made an income of \$44,443.35 and net income \$34,707.34. Special Event or remark: 111 family economic assessments were conducted this year for Micro Enterprise. 96 families received basic Business Training level 2 from Micro Enterprise team. 3 small business families were invited to sell at Fun Fair in August 2011. Home Based Production team exhibited our products with many events such as: Green Night, Christmas Fair and Luxury Night. 8 Korean Pop Stars from MTV exit received a presentation about HBP and Child Safe Project from Mith Samlanh/FI at Friends Restaurant.
5. Eight Specialized tea	ms are providing support to Programs by 2011	
5.1 Specialized team in	Impact on Children:	Impact on Children:
CHILD PROTECTION:	- 25 cases of abuse report form completed.	- 3 cases of abuse and report forms were completed and referred to the authorities and government for intervention.
	 MER Evaluation of Child protection policies in all DIC, EC, TC and all THs. Compile report for Mith Samlanh and donor. Organize quarterly survey of children staying in THs 	 MER Child Protection Specialist participated in group meeting conducting 48 sessions per year with children/youth at all Transitional Homes focusing on Internal Regulations, child's rights, some case studies and information sharing. Compiled monthly and quarterly report for Mith Samlanh regarding monitoring of CP, field visits, training and report of abuses. 80 children/youth staying in THs and Green House participated

	Technical support - 100% staffs are trained and refreshed on Child Protection policies - Child Representative election are organized every 6 months/year	in beneficiary evaluations of Mith Samlanh services in TH and Green House. Technical support - 121 staffs trained and refreshed on child protection policies. - Child Representative Election organized in TC and EC, 2 times this year with 624(F: 226) participants. - 222 monitoring and technical support visits by CP specialists at Transitional Home, Training Center, Educational Center and Drop in Centers for reinforcing implementation of child protection policy and ensure security of children.
	 Tools - Update and implement Child Protection policies tools - Child Protection policies are displayed in all centers 	Tools - Renewed Internal Regulation for Educational Center, Transitional Home, Wise Youth, and Me and You center Internal Regulation and Reporting System of child protection posted at all centers.
	- Ensure all tools are available in every center.	 Special Event or remark: After receiving the training from First Step Organization, the child protection specialist shared the knowledge to 22 Mith Samlanh staffs about meeting the needs of male victims and survivors of sexual abuse and their families. The child protection specialist and a TH staff organized 18 children to join International Children's Day at Koh Pich, organized by NGO CRC and MoSVY. 750 children/youth from street, community and center participated International Children's Day at Mith Samlanh Center organized by the child safe specialist and Mith Samlanh staffs.
5.2 Specialized team	Impact on Children:	Impact on Children:
MEDICAL:	- 75,000 total of consultations and first aid carried out	85,507 total of consultations and first aid services888 individual referrals to hospital
	- 1,100 referrals to hospital	- 839 children/youths treated for Drug/IDU issues
	- 750 children/youth treated for Drug/IDU	- 9(F:3) children/youths treated at hospital for HIV/AIDS

- 40 children/youth treated at hospital for HIV/AIDS
- 180 caretakers/adults treated at hospital for HIV/AIDS
- 600 children/Youth treated for STD
- 230 care taker/adult for STD

MER

- Monitoring and data collection system are in line with Friends Programs standards indicators for medical activities
- Evaluation of medical care in all project, in close collaboration with HIV/AIDS specialist 1/year
- Compile report for Mith Samlanh and donor

Technical support

- All medical staffs will receive regular trainings
- Technical Support is provided on weekly basis through field work with all teams.
- Improve collaboration between medical staffs and case managers
- Review, monitor and order medical materials based on the needs of the teams

Tools

Guide books is developed, implemented and regularly updated

Partners

- Develop, use and update directory of services every year and share with all teams.
- 35 staffs of Partners are identified and trained per year

- 26 caretakers/adults treated at hospital for HIV/AIDS
- 450 consultation/treated to children/Youth for STD
- 219 consultation/treated to caretaker/adult for STD

MER

- Through regularly visit and monitoring from medical specialist, all the clinics have good hygiene and the rooms are comfortable, furthermore the child observation form was completed and medicine stock is well organized.
- Regularly checked student's health before going to public school or Mith Samlanh center and reintegrated to their family and placed into employment or self employment.
- Compiled monthly and quarterly report for Mith Samlanh, Municipal Health Department and Ministry of health.

Technical support

- 2 cases (one abandoned baby and one mentally disable youth from Thailand) were referred; one to hospital for treatment and the other one to NGO partner TPO for emotional support.
- 178 field visits to 5 zones of outreach, green house, Mobile Drop In centers for assisting case managers and team leaders and support children, youths and family's health.
- 14 medical staffs of Mith Samlanh received training about the overdose management and skin diseases at Friends International, organized by International SOS Clinic.
- 54 cases managers and social workers received training about Basic dental care, dengue fever and directory of referral service at Mith Samlanh Centers.

Tools

- Guidelines for medical treatment and services have been translated into Khmer and submitted to Program Director.
- The Methamphetamine Protocol and Protocol of Symptomatic

- Relations with Government departments are effective

Medicinal Detoxification Related to Glue Addiction developed and implemented in rehabilitation center of Mith Samlanh.

- Referral directory to Hospitals has been updated and used in all zones of outreach this year.

Partners

Meeting and collaboration with government and NGOs:

- Collaborated with doctors at Kean Klang Rehabilitation Center, Calmette Hospital, Kunthabopha hospital, Khmer- Soviet Friendship Hospital in order to support children and youths probono.
- 125 (F:52) children studying at Educational Center received Vitamin A, Anti Parasites and Rouvax vaccination from National Vaccination Program of Phnom Penh Municipal Health Department.
- National Centre for HIV/AIDS Dermatology and STDs provided services consultation/treatment free of charge for all clients of Mith Samlanh.
- Participated in Medicam and Municipal Health Department Monthly meeting regarding collaboration with other medical NGO partners.
- 87 (F: 42) children of Educational Center supported on treatment and dental health care from One 2 One NGO at Preah Ket Mealea Hospital.

Special Event or remark:

- Medecine de l'Espoir Cambodge (MEC) started providing STDs consultation/treatment and VCCT in Boarding House 2 times per month on Friday Morning.
- This year, The Khmer-Friendship hospital discount 20% and 10% of Phnom Penh Municipal Hospital for Mith Samlanh beneficiaries.
- 37 people living with HIV/AIDS received information about how to take care of their health at Adong Community from Medical specialist.

		 Challenge and solution The medical team has found it difficult to find caregiver to take care of the children in hospital because the weekly fee is too low. The Medical team will look for families in communities
		to do this work.
5.3 Specialized team	Impact on children:	Impact on children:
HIV/AIDS:	- 250 referral to the Voluntary Confidential	- 386 referral to VCCT
	Counseling and Testing (VCCT) - 300 caretakers will participate in Emotional	- 477 caretakers joined in Emotional Support Group (EGS) weekly.
	Support Group (EGS) with 3,500 services	- 68 children/youth received ARV & OI treatment.
	 90 children/youth receiving ARV & OI treatment 400 Children and Youth infected accessed Social 	- 127 Children and Youths infected by HIV/AIDS accessed Social services at Mith Samlanh or through Mith Samlanh.
	services at MS or through MS	- 337 Parents infected accessed Social services such as food
	- 320 Parents infected accessed Social services at	support, rent support, and small business at Mith Samlanh or
	MS or through MS	through Mith Samlanh.
	MER	MER
	 Monitoring and data collection system are in line with Friends Programs standards indicators for activities linked with HIV/AIDS (life skills, reintegration, family support and access to 	 124 field visits in 5 outreach zones, green house, Training Center/Educational Center and Mobile Drop In Centers to support case managers and facilitators of Emotional Group Support (EGS) in each zone every week.
	treatment)	- Compiled monthly and Quarterly reports for Mith Samlanh,
	- Evaluation of activities linked with HIV/AIDS (life skills, reintegration, family support, access to	French Embassy and Deustch Bank.
	treatment)	Technical support
	- Compile report for Mith Samlanh and donor	- Collaboration with Friends International and NGOs partners to
	- Conduct 1 research on services/needs of PLHA by end of 2011	prepare training plan on HIV/AIDs, knowledge for to Medical Staffs and Social Workers.
		- Regular monthly meetings were conducted with ESG
	Technical support	facilitators to identify the topics of conversation, challenges
	- 100% staffs are trained on specific HIV/AIDS knowledge (ARV, PMTCT, VCCT ,etc)	and find the solution to response challenges of group discussion.
	- Technical Support is provided on weekly basis	- Observation of 24 sessions of Emotional Group Support (EGS)
	through field work with Outreach teams and	visits were conducted in all zones of outreach, in order to

Reintegration

Tools

- IEC on HIV/AIDS are monitored and updated on an ongoing basis.
- Memory book is updated and implemented
- Case management Extra Forms are developed, implemented and updated regularly.
- Guidebooks on Emotional Support and working with PLWHA are developed, implemented and regularly updated

Partners

- Develop, use and update directory of services every year and share with all teams.
- 30 staffs of NGO/GO Partners are identified and trained
- Relationship with Government departments are effective

- collect information and understand the increase need and number of participants in EGS.
- 42 staffs from outreach and TH received refreshment training on HIV/AIDS guidelines and Extra Forms.

Tools

- HIV/AIDS guidelines and Extra Form updated and shared with all teams.
- The Prevention of mother-to-child transmission of HIV (PMTCT) IEC curriculum developed. This IEC will be printed out and use in the first Quarter of 2012.

Partners

- Collaborated with FI team to update client referral data system every quarter.
- 5 Kaliyan Mith staff received informal training on How to facilitate Emotional Group support with PLWHA and use HIV/AIDS guidelines and Extra Form.

Meeting and collaboration with government and NGOs:

- Participated a meeting on 'How can we work together also inside and outside of hospital?' at Esther on 29 July 2011
- Participated in quarterly meeting with Technical Working Group for Care and Treatment to share new information and raise any problems on 16th Aug 2011 at HACC
- Participated in two meeting about Sangkat master plan 2012 with Khan Chamkar Mon and Mean Chey on 25/27 October 2011.
- Participated in a consultation meeting on Impact of village/ commune Safety Policy at HACC on 22 November 2011.
- Participated in workshop about HIV/AIDS law at Le Rit's Restaurant of NYEMO on 28-30 November 2011.
- Signed a letter of agreement about HIV/AIDs with 4 Operation

		Districts of Municipal Health Department on 8 th of November 2011 - Participated 15 th plenary meeting of the National Multi-sect oral OVC Task Force about result in quarter 3 rd and workplan 2012 at MoSAVY on 18 October 2011.
5.4 Specialized team	Impact on children:	Impact on children:
CASE MANAGEMENT:	Active cases:	Active cases at the end of the year:
	- 4,200 individuals cases	- 2,566 (F: 940) individuals cases
	- 500 families cases	- 439 families cases
	- 12 community cases	- 15 community cases
	New cases:	New cases opened this year:
	- 700 individuals cases	- 820 (F:305) individuals cases
	- 160 families cases	- 156(F:110) families cases
	- 6 community cases	- 11 community cases
	Closed cases:	
	- 200 individuals cases	Closed cases this year:
	- 50 families cases	- 320 (F:106) individuals cases
	- 2 community cases	- 79 families cases
	MER	
	- Monitoring and data collection system are in line	MER
	with Friends Programs standards indicators for	- 247 field visits in 5 zones of outreach, Training Center and
	case management system	Education center for reinforcing case management process and
	- Evaluation of Case Management system 1/year	management of individual cases.
	- Compile report for Mith Samlanh and donors	- Compiled monthly and quarterly report for Mith Samlanh.
	- Organize 1 research	
	Technical support	Technical support
	- 60 staffs are trained on Case management system	- 35 (F: 5) staffs received training on case management system
	- 49 staffs are acting as Case managers	this year.
	- Technical Support is provided on weekly basis	- Ongoing support to team leaders in all zones and case
	through field work with all teams.	managers on implementing the case management system.
	- Case management meeting are organized and	- 49 staffs are acting as case managers at the end of this year.

	conduct on weekly basis in all zones	 151 case management meetings organized and conducted weekly with all team leaders of outreach and Training Center Manager. 18 (F: 5) Mith Samlanh staff received a training on Psycho-Social Support at Friends-International.
	Tools - Guide books on Case management is developed, implemented and regularly updated	Tools - Case management system and services directory was implemented well.
	Partners - Develop, use and update directory of services every year and share with all teams. - 40 staff of Partner are identified and trained - Relationship with Government departments are effective	Partners - 2 staffs of Friends-International trained on case management this year Damnok Toek Poi Pet, Deaf Development Programme (DDP) and Riverkid signed the agreement with Mith Samlanh in order to refer and to receive Mith Samlanh services Participate a meeting with Nyemo network (SSSN) about referral services amongst NGO network.
5.5 Specialized team	Impact on Children:	Impact on Children:
DRUGS:	- 75,000 harm reduction services per year	- 75,291 harm reduction services provided this year.
	- 200 children in detoxification services	- 207 children in detoxification this year.
	MED	MED
	 MER Monitoring and data collection system are in line with Friends Programs standards indicators for Drug activities Evaluation of activities linked with Drugs (life skills, harm reduction, detoxification) Organize 1 research on drug snapshot survey by Outreach team Compile report for Mith Samlanh and donor Conduct one Snapshot survey of Drug Users in Phnom Penh-per year 	 MER The annual Drug Survey 2011 was conducted by outreach team in 5 zones with 3,087 (F: 1,085) children /youth. The results are being analyzed. Compiled quarterly and monthly report for Mith Samlanh, AusAid/HAARP Global Fund, HAMMER and National Authority for Combating Drugs (NACD). Assessment of living conditions of children, youth and their families, conducted with 87 (F: 25) respondents, in Kampong Cham in collaboration with DoSVY staffs.

Technical support

- 100% staffs are trained on basic Drug Knowledge
- Technical Support is provided on weekly basis through field work with all teams.

Tools

- IEC on Drugs are monitored and updated on an ongoing basis.
- Guidebooks are developed, implemented and regularly updated

Partners

- Develop, use and update directory of services every year and share with all teams.
- 30 staff of NGO/GO Partners are identified and trained
- Relationships with Government departments are effective

Technical support

- 28 MS staffs trained on basic Drug Knowledge on the field this year.
- 258 field visits in 5 zones, Mobile Drop In Centers, Transitional Home, Training Center and Educational Center to provide technical support.

Tools

- Drug Harm reduction IEC and IEC Materials of Drug Prevention were created and implemented this year.
- Collaborated with Friends-International to start The Narcotic Anonymous for recovering Drug users who are currently studying at Mith Samlanh center.

Partners

Meeting and collaboration with government and NGOs

- 27 NGO partners' staffs from Family Health International, Khana, KarSang, and Friends International were trained on Implementation the Policy & Guidelines of NSP.
- 16 (F: 5) staffs of CYTI network recived field training on Drug Harm Reduction with outreach team in 2 sessions.
- 40 (F:6) police officers from Sangkat and Khan and 14(F:3) commune council members received training on drug and HIV/AIDS awareness as well as field visit in Mith Samlanh Center in 3 sessions.
- Involved with NACD and UNODC to pre- evaluate the pilot project of Community Based Treatment (CBT) at BanTeay Mean Chey on 21-24 September 2011.
- Participated in Methadone Maintenance Thearapy (MMT) training at WHO, trained by David JACKA, WHO medical Officer on 5 July 2011.
- Participated in Substance Use Program (SUP) meeting (sharing information and received a presentation on Women and Drug by FI on 6 July 2011.
- Participated in regular meetings on Unique Identifier Code

		(UIC) for DUs/IDUs, led by NACD on 7 July 2011.
		- Participated in Roundtable discussion on NCHADS plan for
		assisting DUs/IDUs into HIV/AIDS prevention Services at WHO
		on 8 July 2011.
		- Participated regularly in the core group meeting leaded by
		NACD and NCHADS to create national conceptual framework
		related to Continuum of Prevention to Care, Treatment and
		Rehabilitation (CoPCT-R) for People Who Use Drugs (PWUD)
		and People Who Inject Drugs (PWID).
		- Participated in presenting Mith Samlanh's drug program in
		NACD annual meeting for drug control with 400 high levels of
		governmental participants at Ministry of Interior.
		Special Event or remark:
		- Mith Samlanh NSP license was renewed for another year by
		the National Authority for Combating Drug.
		- 1 policeman volunteered to collect used needles/Syringes at
		Tan Pa area at Riverside Zone.
5.6 Specialized team	Impact on children/youth:	Impact on children/youth:
•		
Non-Formal	Total of 122,000 services will receive Non-Formal	Total 119,808 (F: 67,736) Non-Formal Education services
•	Total of 122,000 services will receive Non-Formal Education (Outreach+ EC +TC)	Total 119,808 (F: 67,736) Non-Formal Education services provided (Outreach+ EC +TC)
Non-Formal	Education (Outreach+ EC +TC)	provided (Outreach+ EC +TC)
Non-Formal	Education (Outreach+ EC +TC) MER	provided (Outreach+ EC +TC) MER
Non-Formal	Education (Outreach+ EC +TC) MER - Monitoring and data collection system are in line	provided (Outreach+ EC +TC) MER - 124 visits in 5 zones to ensure that the tool box can be
Non-Formal	Education (Outreach+ EC +TC) MER - Monitoring and data collection system are in line with Friends Programs standards indicators for	provided (Outreach+ EC +TC) MER - 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more
Non-Formal	MER - Monitoring and data collection system are in line with Friends Programs standards indicators for NFE activities within Education, Outreach teams	 provided (Outreach+ EC +TC) MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively.
Non-Formal	Education (Outreach+ EC +TC) MER - Monitoring and data collection system are in line with Friends Programs standards indicators for	 provided (Outreach+ EC +TC) MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively. Non-Formal Education activities evaluation was conducted
Non-Formal	MER - Monitoring and data collection system are in line with Friends Programs standards indicators for NFE activities within Education, Outreach teams and Kampong Cham	 provided (Outreach+ EC +TC) MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively.
Non-Formal	MER - Monitoring and data collection system are in line with Friends Programs standards indicators for NFE activities within Education, Outreach teams and Kampong Cham - Compile report for Mith Samlanh and donor - Evaluation of NFE activities	 MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively. Non-Formal Education activities evaluation was conducted with beneficiaries on outreach, educational center, public
Non-Formal	MER - Monitoring and data collection system are in line with Friends Programs standards indicators for NFE activities within Education, Outreach teams and Kampong Cham - Compile report for Mith Samlanh and donor	 MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively. Non-Formal Education activities evaluation was conducted with beneficiaries on outreach, educational center, public school and in communities.
Non-Formal	MER - Monitoring and data collection system are in line with Friends Programs standards indicators for NFE activities within Education, Outreach teams and Kampong Cham - Compile report for Mith Samlanh and donor - Evaluation of NFE activities	 MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively. Non-Formal Education activities evaluation was conducted with beneficiaries on outreach, educational center, public school and in communities. Compiled monthly and quarterly reports for Mith Samlanh,
Non-Formal	MER - Monitoring and data collection system are in line with Friends Programs standards indicators for NFE activities within Education, Outreach teams and Kampong Cham - Compile report for Mith Samlanh and donor - Evaluation of NFE activities	 MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively. Non-Formal Education activities evaluation was conducted with beneficiaries on outreach, educational center, public school and in communities. Compiled monthly and quarterly reports for Mith Samlanh, CCFD and Planet Wheeler.
Non-Formal	MER - Monitoring and data collection system are in line with Friends Programs standards indicators for NFE activities within Education, Outreach teams and Kampong Cham - Compile report for Mith Samlanh and donor - Evaluation of NFE activities	 MER 124 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively. Non-Formal Education activities evaluation was conducted with beneficiaries on outreach, educational center, public school and in communities. Compiled monthly and quarterly reports for Mith Samlanh, CCFD and Planet Wheeler. After the evaluation, EU/CCFD donors presented final report

Technical support

- 45 staffs are trained on NFE activities
- Technical Support is provided on weekly basis through field work with EC and Outreach teams.

Tools

- New NFE materials are developed and updated
- Guidebooks on NFE on the streets, in center, and reintegration in public school are developed, implemented and regularly updated

Partners

- Develop, use and update a directory of services every year and share with all teams.
- 30 staffs of Partners are identified and trained
- Relationships with Government departments are effective

Technical support

- 36(F: 16) staff were trained on Teaching methodology and how to use the tool box.
- 63 (:32) staffs trained on the observation in class related to teaching methodology in 4 sessions.

Tools

- The guidebooks on Non-Formal Education on the street, center and Public School reintegration were submitted to Management for checking.
- Some games of the tool box were reprinted this year.

Partners

- 82 (F: 40) NGOs staffs from Kaliyan Mith, Youth Star, Mlop Tapang, CYTI Alliance (Thailand, Lao, Indonesia) trained on how to use the tool box.
- 69 (F: 25) government staffs trained on how to use the tool box.

Special Event or remark:

- NFE specialist joined meeting about sharing NFE activities organized by Department of Non-Formal Education on 30 June 2011.
- Participated in monthly member meeting of NGO Education Partnership about how to sign project a agreement with Ministry of Education, youth and sport and to share about the educational problems in Cambodia on 28 July 2011.
- Participated a meeting about Global Campaign for Education at NGO Education Partnership on 2nd September 2011.
- Participated in meeting about early childhood care and development network, organized by Krousar Yoeung on 19th September 2011.
- Participated in an NGO Education Partnership workshop on Promoting Rights in Schools and do the research in 6 schools in Phnom Penh.

5.7 Specialized team LIFE SKILLS:

Impact on Children:

224,376 of life skills services (children and youth) 43,420 of life skills services (care takers)

270 peer educators: (150 of Drug safety agents)

- 51,364 of HIV/AIDS education services
- 51,264 of Reproductive health services
- 48,520 of Drugs services
- 25,708 child rights services

MER

- Monitoring and data collection system are in line with Friends Programs standards indicators for Life skills activities within Education, Outreach teams and Kampong Cham
- Compile report for Mith Samlanh and donors
- Evaluation of Life Skills activities
- Organize 1 research on Life Skills

Technical support

- 50 staffs are trained on life skills activities.
- Technical Support is provided on weekly basis through field work with Education, Outreach teams and Kampong Cham.

Tools

- New IEC materials are developed and updated
- Guidebooks on Life skills are developed, implemented and regularly updated.

Partners

- 30 staffs of NGO/GO Partners are identified and trained
- Relations with Government are effective

Impact on Children:

284,200 life skills services provided to children and youth 96,875 life skills services provided to caretakers

285 (F: 88) peer educators received training including 159 (F: 50) Drug safety agents.

- 55,378 HIV/AIDS education services
- 60,684 Reproductive Health education services
- 55,061 drugs education services
- 26,397 child rights education services

MER

- Conducted pre/post-test on the knowledge of 430(F: 172) youths studying at Training Center, outreach and community, about HIV/AIDS.
- A KAP survey conducted with 100 (F: 50) children/youth in this year
- Compiled monthly and quarterly report for Mith Samlanh and Save the Children.

Technical support

- 153(F: 61) staffs trained on Life skills activities this year.
- 212 field visits conducted in 5 zones of outreach, Mobile Drop in Center, Educational Center and Vocational Center.

Tools

 Safety and hygiene IEC materials for Training Center developed and submitted to program coordinator to check.

Partners

- 28 (F: 15) Kaliyan Mith, RENACER work with women (RWW) and Khmer Youth Association (KYA) staffs received training on reproductive health, STDS and HIV/AIDS.
- 36 (F: 25) youth at A New Day Cambodia Organization received a training on reproductive health, HIV/AIDS from Life Skill

		specialist in September 2011.
		- 39 (F: 20) Sangkat officer received training on reproductive
		health, STDs, HIV/AIDS.
5.8 Specialized team	Impact on children:	Impact on children:
CHILDSAFE NETWORK:	750 of current ChildSafe members including Child	- 677 (F: 73) active ChildSafe members (319 motors, 243 tuk-
	Safe Community Members in Phnom Penh and	tuks, 6 Taxis, 109 (F: 72) ChildSafe community) including 290
	Kampong Cham.	(F: 72) new in Phnom Penh and Kampong Cham.
	1,100 of children protected by Child Safe members	- 659 actions taken by ChildSafe members to protect children,
		such as: referred to Mith Samlanh center, hospital and call to
	MER	hotline or police.
	- Monitoring and data collection system are in line	
	with Friends Programs standards indicators for	MER
	ChildSafe Network	- All childsafe members were followed up and refreshed in
	- Evaluation of ChildSafe Network in Phnom Penh	5,439 sessions per year.
	and Kampong Cham	- Evaluation conducted with 48 childSafe members and 10
	- Compile report for Mith Samlanh and donor	outreach staffs by MS/FI staffs about child safe IEC messages.
	- Organize 1 research	- Compiled monthly and quarterly report for Mith Samlanh and
		Friends-International.
	Technical support	
	- 100% staffs are trained on basic knowledge of	Technical support
	ChildSafe Network	- 262 field visits for meeting childSafe members and support
	- Technical Support is provided on weekly basis	field staffs in 5 zones.
	through field work with all teams.	- Trained 15 NGO partners staff (Mlop Tapang, Goutte d' Eau,
	- Review, monitor stock and order new materials	Kaliyan Mith, Friends International) on how to use new child
	for Child Safe members	safe/safe migration IEC.
	Tools	Tools
	- IEC ChildSafe are monitored and updated on going	- ChildSafe/safe migration IEC was implemented this year.
	- Guidebooks on ChildSafe Network is developed,	- Guidebooks on ChildSafe network was developed and
	implemented and regularly updated	translated in Khmer.
	implemented and regularly updated	translated in Killier.
	Partners	Partners
	- Develop, use and update directory of services	Meeting and collaboration with government and NGOs:
	every year and share with all teams.	- Participated in a meeting about work plans and responsibilities
		of CSO at Municipal Department of Social Affairs on 7 th July/5 th
	- 40 staffs of Partner organizations are identified	or CoO at Municipal Department of Social Arrairs on 7 July/5

and trained through Friends-International

- Relationships with Government departments are effective

Sept 2011.

- Participated in ECPAT annual conference 2011 on 9th July 2011.
- Participated in training on Boy First at First Step NGO on18th 22^{nd} of July/15th -19th of August/12th -16th of Sept 2011.
- Participated in training on National law and International Law involved child rights at NGO CRC on 3-4 $^{\rm th}$ of August 2011.
- Participated in a workshop about ChildSafe Organization Prakas at Ministry of Social Affairs Veteran and Youth Rehabilitation on 8th of Sept 2011.
- Participated in a meeting about updating information members' directory of NGO Committee on the Right of the Child on 22nd September 2011.
- Participated in a meeting about a CSO standards and certificate design at child welfare department of MoSVY on 25th of Nov 2011.
- Participated in a meeting about report forms for human exploitation and woman and children trafficking at MoSVY on 13th of December 2011.

Special Event or remark:

 102 ChildSafe memberships were canceled in this year because they changed their job, return to live in their homeland or did not followed ChildSafe policies.