

# 1<sup>st</sup> Quarterly Report

January –March 2014
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Checked by Mr.PhengSaochheng and Ms. Map Somaya
June 2014



# MITH SAMLANH WOULD LIKE TO THANK ITS SPONSORS:

- ACTED-PSF, AusAID/CDF, AusAID/HAARP, DAK Foundation, Dayer& Ahlstrom, Child Wise Cambodia, Deutsche Bank, Dan Church Aid/ChristianAid, European Union, EZECOM, Evert en Gisela BoudewijnStichting, Inditex/Friends-Deutschland, Friends-International, Global Fund, Give2Asia, Juniclair, ,La Chaine de L'Espoir, Planet Wheeler, Phnom Penh Capital Hall, Riverview Children Foundation, Secours Catholique/Reseaumondial Caritas, SNV Netherland Development Organization, Sipar/AFD, The Mercury Phoenix Trust, The Work Together Foundation (Smile Together Partnership), UNICEF, USAID, World Childhood Foundation and World Education.



# ABOUT MITH SAMLANH

#### **ORGANIZATION BACKGROUND**

MithSamlanh was established in August 1994 and is a Cambodian led non-government organization committed to working with marginalized Cambodian children and youth, their families and communities. MithSamlanh was formally registered as a local Cambodian NGO in 2002. Every year, MithSamlanh provides various outreach programs, vocational training, education, counselling, food, shelter, medical services and income generation programs to 15,000 marginalized children, youth and families in Phnom Penh.

#### VISION

Together, we protect marginalized children/youth and related groups and with them create innovative and exciting opportunities to build their futures.

#### **MISSION**

MithSamlanh is a local non Governmental organization, founded by Friends-International and a member of the CYTI Alliance, which works with and for marginalized children, youth, their families and their communities to build their futures.

- Protectingmarginalized children and youth from all forms of abuse within the scope of the International Convention of the Rights of the Child;
- Reintegrating marginalized children and youth so they become actively involved in the development of their society;
- Preventing marginalized children and youth from engaging in risky behaviour and/or dangerous situations that compromise their futures;
- Improving the way organizations work by promoting innovative and effective approaches with the active participation of the children and youth;
- Influencingall tiers of society to provide supportive environments and adopt positive behaviour changes.

#### **CORE VALUES**

- Child value and best interest
- Transparency
- Sustainability
- Positive approach

#### **OVERVIEW**

MithSamlanh currently implements sevenmain programs: protection/outreach; youth empowerment; education; vocational training and employment; family reintegration and alternative care; family income generation; and social business. This work is supported by six specialists (child protection, medical, case management, drugs, lifeskills, ChildSafe) and a senior management team, finance team, admin/HR team and M&E team.



# GLOSSARY

ARV	Antiretroviral
CC	Correction Center
CCWC	Commune Committee for Women and Children
DoSVY	Department of Social Affair Veteran and Youth Rehabilitation
FSB	Friends Social Business
FI	Friends-International
НВР	Home Based Production
HIV/AIDS	Human Immunodeficiency Virus/ Acquired Immune Deficiency Syndrome
IEC	Information, Education and Communication
ITP	Individual Training Plans
KPMG	Klynveld Peat MartwickGoerdeler
MoU	Memorandum of understanding
MER	Monitoring, Evaluation and Research
MoSVY	Ministry of Social Affair Veteran and Youth Rehabilitation
MS	MithSamlanh
NACD	National Authority for Combating Drugs
NGO GPP	NGO Governance & Professional Practice
NFE	Non-Formal Education
NCHAD	The National Centre for HIV/AIDS Dermatology and STDs
PMTCT	Preventing mother to child transmission
STDs	Sexually Transmitted Diseases
SOP	Standard Operating Procedure
TH	Transitional Home
VCCT	Voluntary Confidential Counselling and Testing



# MITH SAMLANH'S ACHIEVEMENT 2014: January to March

- 5,947 (F: 2,332) children and youth and 2,955 (F: 1,630) caretakers received services in Phnom Penh and Provinces since 1<sup>st</sup> January 2014.
- 398,743 (F: 139,792) services were provided to children, youth and their caretakers this quarter
- 91 (F: 26) children and youth were supported to move away from street life since 1<sup>st</sup> January 2014.
- 144 (F: 61) children received remedial education since 1<sup>st</sup> January 2014.
- 01 (F: 0) new child was supported to reintegrate into public school
- 1,382 (F: 597) children received support to remain in public school through follow up in Phnom Penh and Provinces since 1st January 2014,
- and 460 (F: 197) children stop to support because they are successfully supported by their families.
- 308(F: 87) youth received vocational training since 1st January 2014.
- 31(F: 07) youth were placed into employment (employment, self-employment, directly into employment and find job by themselves) in Phnom Penh and Provinces since 1st January 2014.
- 214 (F: 54) children/youth children and youth accessed safe lodging facilities in 3 Transitional Homes (THs) since 1st January 2014.
- 39(F: 08) children and youth were reintegrated into family environment (direct, extended, foster care, independent living and group living) in Phnom Penh and Provinces since 1st January 2014.
- 153caretakers received support for income generation activities (Small business and HBP) since 1st January 2014.
- 736 (F: 171) ChildSafe Members including 228 (F: 169) ChildSafe community members are active in Phnom Penh.



NTERVENTION LOGIC	KEY PERFORMANCE INDICATOR	RESULT			
1. Best Practice:MithSamla	1. Best Practice: MithSamlanh is recognized as international best practice program				
1.1 Management is best practice and provides strategic guidance and effective support to the programs	<ul> <li>Management: <ul> <li>Relevant MoUs with government are signed or renewed</li> <li>Representation with donors, government and partners is effective and transparent</li> <li>Relationship with the Board is effective</li> <li>Finalise new MS Statutes and IR for Board and hire new board members</li> </ul> </li> </ul>	<ul> <li>Management: <ul> <li>MithSamlanh has signed a three year MoU with Ministry of Education, Youth and Sport on 28<sup>th</sup> February 2014, covering 2014 to 2016.</li> <li>MithSamlanh will sign a MoU with Phnom Penh Municipality in the next quarter.</li> <li>This quarter, various donors such as Unicef, Wise, USAID (Ambassador), La Chaine de L'Espoir, Riverview and Planet Wheeler came to visit MithSamlanh program through Friends-International.</li> <li>The board meeting was conducted in March 2014 to present the 2013 achievements and approve the strategic plan and budget for 2014 and discuss plans to recruit two new board members.</li> </ul> </li> </ul>			
	<ul> <li>Structure:</li> <li>MS structure is adapted to the external and internal needs and changes to remain efficient and responsive</li> <li>Continue and consolidate team restructure in outskirts zones and central Phnom Penh</li> <li>Plan for building on MS land is developed</li> </ul>	Structure: - The new structure is in place for Andong and ChbarAmpov teams and team restructure and mapping of central Phnom Penh is underway.			
	Communications/Fundraising:  - MithSamlanh's internal and external communication is efficient, updated and the profile is constantly improved  - Implement fundraising events and communication materials including for 20th anniversary  - Secure donor funding to improve funding situation	<ul> <li>Communications/Fundraising:         <ul> <li>MithSamlanh's brochure has been translated into Khmer version.</li> <li>The acoustic picnic fundraising event took place at MithSamlanhCenter on 8<sup>th</sup> February 2014.</li> <li>MithSamlanh team had a meeting to plan for the MithSamlanh Staff party and 20<sup>th</sup> anniversary events.</li> <li>Secured follow on funding from Evert&amp;Gisela and DFAT (previously AusAID) and from new donors Tesco and Comic Relief.</li> </ul> </li> </ul>			



2.1 The HR SoPs and MS IR	Admin&Human Resource:	Admin&Human Resource:
are implemented	<ul> <li>Adapt SoPs for Human Resource with FI</li> <li>Update MS Internal Regulation (corruption/family, conflict of interest, bonus, etc.) in line with new finance policy</li> <li>Training, induction and ITPs in place for all staff</li> <li>Build middle management capacity and develop career path and internal promotion within each team</li> </ul>	<ul> <li>The internal rules have been updated and implemented in collaboration with Friends-International.</li> <li>24 (F: 06) new staff were recruited based on recruitment guidelines to fill vacancies, including 03 (F: 2) volunteers and 02(F: 01) staff were promoted and received an orientation/induction on the MS Internal Regulations/Procedures regarding: <ul> <li>MS Internal Regulations and Structure</li> <li>Gender Equality Policy</li> <li>Code of Conduct/Child Protection Policy</li> <li>Procurement and Conflict of Interest</li> <li>Bribe and Gifts Policy</li> <li>MithSamlanh Program</li> <li>134 (F: 87) staff received 196 sessions of internal and external training such as English, Program Evaluation, Fraud Awareness, Drug Data Collection, IPSS,Basic Orientation, Positive Power and Influence organized by MS, FI and outside institutions, including ACE, Australian Embassy, and Khemerak University.</li> <li>This quarter, the human resource information management system recorded: <ul> <li>264 (F: 111) MithSamlanh staff including 03(F: 02) volunteer staff and 24(F: 06) new staff.</li> <li>11(F: 03) staff ended their contracts including 05 resignations, 05 immediate terminations and 1 staff quit their job.</li> </ul> </li> </ul></li></ul>
2.2 ThefinanceSoP and	Finance:	Finance:
Policy are implemented	- Admin & Finance Policy & Procedures Manual updated as	- The user-friendly finance policy and procedure Manual was reviewed by

# Policy are implemented

- Admin & Finance Policy & Procedures Manual updated as | and when needed.
- All staff are supported to follow Finance & Admin Policy & **Procedures**
- The user-friendly finance policy and procedure Manual was reviewed by Technical Advisor of Friends-International.
- By 10<sup>th</sup> of every month, finance staff distribute financial reports to all relevant project managers. Donor financial reports are prepared and sent



<ul> <li>Handbook for non-finance staff to follow Finance Police</li> </ul>	-	Handbook	c for non	-finance	staff to	follow	Finance Polic	٧
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- All Internal reports and donor reports are completed and delivered on a timely basis.
- All internal business reports are completed and delivered on a timely basis.
- The external audits show quality financial systems.
- The internal control is strengthening the whole operation of MithSamlanh.
- List of fixed assets is updated, counted and checked quarterly/ biannually.
- Finance staffs are trained and ongoing technical support is provided by Friends-International
- Annual Budget is prepared and updated on a timely basis
- The financial report will present to all senior MS program staff for openness and transparency every quarter meeting
- Annual financial and Audit reports are shared publicly on the MS website

- in accordance with donors contract deadlines.
- The business financial report is distributed to all relevant project managers and management by 10<sup>th</sup> every month.
- MS annual external global audit report was issued by 31<sup>st</sup>March 2014 by KPMG. Project Audits took place was required by individual donors such as European Union and Dan Church Aid/ChristianAid.
- The stock of rice, milk, harm reduction material, hygiene and HBP products were checked by the financial staff and found everything is in good order.
- The brick sale and student's tips were controlled by financial staff every month to ensure transparency and accountability. In addition, the finance staff carried out spot checks on expenditure vouchers.
- The list of fixed assets in the register updated from financial purchasing data; the asset will be tagged.
- The finance staff received ongoing technical support by Friends-International.

# 2.3 MS regularly monitors and evaluates its programs to ensure they are effective best practice programs

# **Monitoring and Evaluation:**

- Programs are monitored on an on-going basis to ensure best practice service delivery
- Data collection tools and guidebook will update according to new structure and activities
- Build capacity of PMs and specialist in monitoring, reporting and improve capacity for data analysis
- Carry out annual evaluation of selected projects report + recommendations (micro-enterprise, participation/ peer educators, reintegration/ foster care)
- Support evaluation from beneficiaries (TH, Green House, Club Friends)
- Reports sent to donor and government on time
- Research and project evaluations will conduct based on donor requirement.

# **Monitoring and Evaluation:**

- The M& E team collected data regularly in each zone and monitored the team to make sure they understand the data collection forms and keep the data secure.
- The monthly planning and reporting frame in Andong and ChbarAmpov zone was created and implemented according to new MithSamlanh's structure.
- MithSamlanh staff from five projects (transitional home, reintegration, FriendsSocial business, Green House and Education) received refresher training on daily and monthly data collection.
- The 1<sup>st</sup> Quarterly Survey of Child Protection at TH, 1<sup>st</sup> Quarterly Monitoring with ChildSafe member and drug snapshot survey 2013 was conducted by MithSamlanh specialists and analyzed by M&E team and the results of these surveys sent to all relevant team for improving the efficiency of the projects.



- This quarter, MithSamlanh submitted narrative reports to the following donors: ACTED/PSF,DanChurchAid/ChristianAid, European Union, Friends-Deutschland,Give2Asia, Planet Wheeler, Smile Together Foundation, SIPAR/AFD, Riverview Foundation, USAID and World Childhood Foundation, in addition togovernment partners based on their requirements.
  - Thelist of research and project evaluations was compiled and sent to all relevant teams.
- **3. Social Services** Program provides good practice protection, empowerment, education, training, employment and reintegration services to 15,000 children/youth and caretakers a year
- 3.1 Best practice outreach programs are implemented in Central Phnom Penh and in communities on the outskirts

#### **GLOBAL**:

### Protection: Outreach, DIC and ChildSafe

- 1,005,000 outreach services
- 8,200 children/youth in outreach
- 4,800 caretaker/adults in outreach
- 150 referred to Vocational Training center and 20 placein to job.
- 100 referred to Educational Center
- 150 referred to detox (Green House)
- 330 individuals receive legal document support (birth certificate, ID card,residential book, family book and ID poor)
- 190 children/youth referredfrom (DoSVY, NGOs, 3PCs Partner, Police and CCWC)
- 800ChildSafe Members and ChildSafe Community

**Drop In Center (DIC)** is a safe place providing targeted services to a defined target group without appointment, formal registration process or referral. Services provided in DIC and on outreach include lifeskills, medical, non formal education (NFE), recreational etc.

**Life skills topics include:** reproductive health, HIV/AIDS, STDS, drugs, hygiene, nutrition, life planning, street safety education, early childhood care, child rights, safe migrationandimportance of education.

### GLOBAL:

# <u>Protection:</u>Outreach, DIC and ChildSafe

- 265,474 (F: 103,764) outreach services
- 5,313(F: 2,132) children/youth in outreach
- 2,685 (F: 1,460) caretakers/adults in outreach
- 16(F:07) referred to Vocational Training center and 02 youth place in to job
- 69(F:28) referred to Educational Center
- 26 (F:02) referred to detox (Green House)
- 122 (F:51) individuals received legal document support (birth certificate, ID card, residential book and ID poor)
- 31 (F:09) children/youth referredfrom (DoSVY, NGOs, 3PCs Partner, Police



	and CCWC)
	- 736 (F: 171) ChildSafe Members including 228 (F: 169) ChildSafe
	community
	Special event/ remarks:
	- Participated in a NGO partnership meetingatSangkatKhmuonh and Svay Pak on 17 <sup>th</sup> January 2014.
	- Participated in a Technical Meeting on social protection services and child
	labor at the office of the Council of Ministry on 11 <sup>th</sup> February 2014.
	- Participated in a workshop on partnership strengthening between Phnom
	Penh administration and civil society to develop poor communities in Phnom Penh at Phnom Penh Municipality on 18 <sup>th</sup> March 2014.
	- Conducted assessment of areas and target groups in Phnom Penh in order
	to update MS mapping and work with new target groups especially sex
	workers, construction workers, car washing, out of school, out of job, etc.
	- Participated in the National Seminar on Parenting on 21 <sup>st</sup> March 2014.
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Riverside zone:	Riverside Zone: Outreach work and one DIC are operational with 09 (F:
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	Street 136, SangkatPhsarThmeyIII,KhanDaun Penh.
Olympic zone:	Olympic Zone: Outreach work is operational with 12 (F: 04) staff working
	directly on the streets and in communities. For the short term the team is
	workingfromRiversideDICwhile they are looking for a new Drop In Center.
Protection:Outreach, DIC and ChildSafe	Protection:Outreach, DIC and ChildSafe
- 200,000 outreach services	- 70,572 (F:26,198) outreach services
- 1,500children/youth in outreach	- 1,043 (F: 379) children/youth in outreach
- 700 caretakers/adults in outreach	- 257(F: 143) caretakers/adults in outreach
- 100 individuals receive legal document support (birth	- 06individuals received legal documentsupport(birth certificate, ID
certificate, ID card,residential book, family book and ID	card,residential book and ID poor) since 1 <sup>st</sup> January 2014.
poor)	- 02 boy children/youth referredfrom (DoSVY, NGOs, 3PCs Partner, Police
- 60 children/youth referredfrom (DoSVY, NGOs, 3PCs	and CCWC)
Partner, Police and CCWC)	- 204 (F: 31) ChildSafe Members including 62 (F: 31) ChildSafe Community
- 200 ChildSafe Members and ChildSafe Community	Members are active.
	Special event/ remarks:
	- The Olympic Team Leader participated meeting on partnership working in
	Communities at Khan PrampiMakara on 21 <sup>st</sup> January 2014.
	- The Olympic Team Leader participated in the monthly Phnom Penh
	Municipal boardcouncilmeetingabout March Monthly Progress Report and
	next quarterly work plan at Municipality on 21 <sup>st</sup> March 2014.
Andong Community:	Andong Community:
Andongprogramis providing outreach services, protection,	Andongprogramis located in SangkatPorSenChey and is implemented by 14
youth empowerment, education and employment.	(F: 04) staff. Various outreach andprotectionservices are provided including
Protection Community Outroach and ChildSafe	life skills, medical, non formal education, recreational.
<ul><li><u>Protection:</u>Community Outreach and ChildSafe</li><li>50,000 outreach services</li></ul>	Protection: Community Outreach and ChildSafe
- 1,000 children/youth in outreach	- 16,757 (F:7,708) outreach services
- 1,000 crillaren/youth in outreach	- 440 (F:175) children/youth in outreach
- 30 individuals receive legal document support (birth	- 223 (F:140) caretakers/adults in outreach
certificate, ID card,residential book, family book and ID	- 04 (F:02) individuals receivedlegaldocumentsupport (birth certificate, ID
certificate, in card, residential book, family book and in	07 (1.02) marviduais receivediegaidocumentsupport (biltil certificate, ib



poor) - 10 children/youth referral from (DoSVY, NGOs, 3PCs Partner, Police and CCWC)  card,residential book, family book and ID poor)since 1 <sup>st</sup> Jan - 104 (F: 55) ChildSafe Members including 69 (F: 55) Child Members are active.	•
- 120 ChildSafe Members and ChildSafe Community	
ChbarAmpov Community: ChbarAmpovProgramis providing outreach services, protection, youth empowerment, education and employment.  ChbarAmpov Community: ChbarAmpovProgramis located in Khan Meanchey and is im (F: 07) staff. Various outreach and protection services are provided in the protection of the provided in the pr	•
Protection: Community Outreach, DIC and ChildSafe  150,000 outreach services  2,500 children/youth in outreach  2,000 caretakers/adults in outreach  50 individuals receive legal document (birth certificate, ID card,residential book, family book and ID poor)  50 children/youth referral from (DoSVY, NGOs, 3PCs Partner, Police and CCWC)  150 ChildSafe Members and ChildSafe Community  Protection: Community Outreach, DIC and ChildSafe  3,329(F:14,616) outreach services  1,877(F:835) children/youth in outreach  1,622(F:871) caretakers/adults in outreach  20(F:16) individuals received legal documentsupport( bir card,residential book, family book and ID poor ) since 1st Jac Community  20(F:6) children/youth referredfrom (DoSVY, NGOs, 3PCs and CCWC)  132(F: 39) ChildSafe Members including 40(F:38) Childs Members are active.	January 2014. Cs Partner, Police
Mobile Drug Centeris providing services in 3 ,ain locationsaround Phnom PenhMobile Drug Centeris providing services in 3 main location Penh- 100,000 services- 28,785 (F: 1,760) services provided - 385 (F: 56) children/youth met since 1st January 2014- 50 referred to detoxification- 17 children/youth referred to detoxification center since 1 	1 <sup>st</sup> January 2014.
- 100,000 outreach services - 25,647 (F: 9,735) services provided - 412 (F: 151) children/youth met since 1 <sup>st</sup> January 2014	



	- 350 caretakers/ adults	- 109 (F: 80) caretakers/adults met since 1 <sup>st</sup> January 2014
	330 caretaners, address	
		Special event/ remarks: - This quarter,3 special community events were organized with 497 (F: 461)
		participants. The events covered different topics related to health,
		protection against HIV/AIDS and gender equality.
	Diversion	Diversion
	- 5 police stations in Phnom Penh are involved in the	- 5 police stations in Khan DaunPehn have been informed about the pilot
	diversion system	diversion program and are willing to collaborate pending approval at
	- 20 children/youth referred from police and authority to MS	higher level (MoU with municipality)
	through diversion system	ingher lever (wide with maintapanty)
	tinough diversion system	Special event/remarks:
		- MS staff participated in training on children in conflict with the law and
		diversion project with Legal Aid of Cambodia on 28 <sup>th</sup> -29 <sup>th</sup> January 2014.
		- Participated in a meeting on draft of juvenile justice law at MoSVY on 04 <sup>th</sup>
		February 2014.
		- Shared information about pilot diversion project with Licadho and other
		organizations working on juvenile justice issues and providing support to women
		and children in conflict with the law on 06 <sup>th</sup> March 2014.
3.2 Youth are empowered	Global	Global
to actively participate	585Peer educators are trained and active in Phnom Penh	327 (F:108) Peer educators are trained and active in Phnom Penh including
in their communities	including Training Center; Riverside, Olympic and two mobile	Training Center; Riverside, Olympic and two mobile youth centers and
and society	youth centers and Community (Andong&ChbarAmpov)	Community (Andong&ChbarAmpov)
	- 175,000 services provided by peer educators	- 7,883 (F:3,423) services provided by peer educators
	- Number events and activities led by youth	- 8 youth meetings were conducted by hired trainees and 106 sessions of
		fun activities and life skills were provided to the youth this quarter.
	Central Phnom PenhRiverside, Olympic, 2 mobile, TC	Central Phnom PenhRiverside, Olympic, 2 mobile, TC
	Peer Educators	Peer Educators
	- 468 active peer educators per year	- 254 (F:81) active peer educators this quarter
	- 130,000 services provided by peer educators	- 4,482(F:1,882) services provided by peer educators
	Andong Community:	Andong Community:
	Youth Empowerment	Youth Empowerment
	Me & You Youth Center:	Me & You Youth Center:



- 40,000 services
- 500 children/youth in Youth Center
- 400 caretakers/adults in Youth Center

#### **Peer Educators**

- 58active peer educators this month
- 15,000 services provided by peer educators
- Number events and activities led by youth

# **ChbarAmpov Community:**

# Youth Empowerment

#### Wise Youth Center:

- 160,000 services
- 1,000 children/youth in Youth Center
- 500 caretakers/adults in Youth Center

#### **Peer Educators**

- 59 active peer educators this month
- 30,000 services provided by peer educators
- Number events and activities led by youth

- 12,443 (F: 6,860) services provided such as first aid, life skills, NFE, fun activities
- 309 (F: 102) children/youth in Youth Center since 1<sup>st</sup> January 2014.
- 201(F: 115) caretakers/adults in Youth Center since 1<sup>st</sup> January 2014.

#### **Peer Educators**

- 46(F:12) active peer educators this month
- 1,439(F:658) services provided by peer educators
- 6 youth meetings were conducted by hired trainee and 53 sessions of fun activities and life skills were provided to their youth this quarter.

#### Special event/ remarks:

- 05(F: 02) peer educators participated in an exchange visit with DamnokToekin Prey VengProvinceon 13<sup>th</sup>March 2014.
- 167 (F: 98) children, youth, parents and local authority representatives participated in a special event on the theme of "Gender Equality in Family and Society" at Me&YouCenter on 13<sup>th</sup> March 2014.

# **ChbarAmpov Community:**

#### **Youth Empowerment**

#### Wise Youth Center:

- 29,782(F:10,395)services provided (first aid, life skills, NFE, fun activities)
- 868(F:429) children/youth inYouthCenter since 1st January 2014
- 767(F: 441) caretakers/adults in Youth Center since 1<sup>st</sup> January 2014.

#### **Peer Educators**

- 27(F:14) active peer educators this month
- 1,962(F:883) services provided by peer educators
- 2 youth meetingswere conducted by hired trainee and 53 sessions of fun activities and life skills were provided to their youth this quarter.

# Special event/ remarks:

- The ChbarAmpov team held a Monks blessing ceremony to open the new YouthCenter, location at address # 177, Street 371,



# 3.3 Children are supported to reintegrate into public school and remain in school as long as possible

# **Education Program Global:**

- MS is providing Non Formal Education to 280 children per year
- MithSamlanh is providing supporting class to 250 children
- Preparing reintegration to public school of 500 new children per year
- 1,000 children enrolled in public school through campaign
- 1,550 children receive support to remain in public school per year.
- 4 meetings with parents and family representatives are organized to prepare school reintegration per year.
- 120 children will reintegrate directly into public school (Outreach)

# **Technical support**

- Total of 90,000 Non-Formal Education services (Outreach+ Educational Center +Training Center)
- 60 staff are trained on NFE activities
- New NFE materials are developed and updated
- Guidebooks on NFE on the streets, in center, and reintegration in public school are developed, implemented and regularly updated
- Evaluation of NFE activities

SangkatChbarAmpovKhan Mean Chey on 02<sup>nd</sup>February 2014.

- 62(F: 18) participants took part in a dialogue meeting with local authorities, family and youth onSexual Reproductive Health and STDs at Wise Youth Center on 23<sup>rd</sup>March 2014.
- 21(F: 15) peer educatorsattended refresher training on Sexual Reproductive Health at Wise Youth Center on 28<sup>th</sup>March 2014.
- 158 (F: 95) children, youth, parents and local authority representatives participated is a special event on the theme of "Youth needto know about Life-skills" at Wise Youth Center on 12<sup>th</sup> February 2014.

# **Education Program Global:**

- MS is providing Non Formal Education to 144 (F: 61) children since 1<sup>st</sup> January 2014.
- 123 (F: 66) children attended support class after reintegration to public school since 1<sup>st</sup> January 2014.
- 1 child was reintegrated into public school since 1<sup>st</sup> January 2014.
- The enrollment campaign will take place in 3<sup>rd</sup> quarter.
- 1,382(F: 597) children received support to remain in public school since 1<sup>st</sup>
   January 2014and 460 (F: 197) children stop to support because they are successfully supported by their families.
- Organized a meeting with 160 (F: 128) parents to recruit parent's representatives for 2014 at Club-Friends on 06<sup>th</sup> March 2014 as result 31 (F:27) was selected parents representative.

# **Technical support**

- 34,361 (F:13,003) Non-Formal Education services were provided (Outreach+ Educational Center +Training Center)
- 15 (F: 06) MS staff received training on NFE activities at Educational Centre and on the field.
- 59 field visits in all zones of outreach, in community, educational center,
   TC to reinforce the methodology of teaching and lead them to create teaching material.
- 3 new Toolbox games including a puzzle, memory game and word game



Partners  Develop, use and update a directory of services every year and share with all teams.  30 partner staff are identified and trained  Public school partners are trained and supported to use Toolbox  Educational Center:  EC is providing Non Formal Education to 200 children per year  Preparing reintegration to public school of 150 children per	Partners  - Compiled directory of public schools to make it easier for team for communication and follow up  - 5 public schools were followed up on using the toolbox.  Educational Center (EC) offers non- formal education activities to facilitate student's reintegration into the public school system and provides basic education to street working children and youth. There are five classes in the EC including kindergarten, pre-school, level 0, level 1 and 2 and support class.  - MS Educational Center provided Non-Formal Education to 130(F: 55) children at the Education Center since 1 <sup>st</sup> January 2014.
<ul> <li>Preparing reintegration to public school of 150 children per year</li> <li>1,300 children receive support to remain in public school per year.</li> <li>50 children attend support class per year after reintegration to public school.</li> <li>25,000 service children follow up in public school</li> </ul>	<ul> <li>children at the Education Center since 1<sup>st</sup> January 2014.</li> <li>The main reintegration to public school will take place at the end of Q3.</li> <li>911 (F: 427) children received support to remain in public school in Phnom Penh including 323 (F: 135) children who MS stopped to support because they are successfully supported by their families.</li> <li>32 (F: 15) children attended support class in EC after reintegration to public school since 1<sup>st</sup> January 2014.</li> <li>2,510(F: 1,159)servicesof school follow up were provided to children studying in public school.</li> <li>Special event or remark:</li> <li>EC manager participated in a meeting on Education for All at NGO Education Partnership (NEP)on 20<sup>th</sup> February 2014.</li> </ul>
Andong Community: Non Formal Education - 30 children access remedial class - 05 youth access literacy class - 30 caretakers participate in literacy class Support Class - 100 children/youth at public school participate in support class	Andong Community:  Non Formal Education  - 03(F:0) children accessed remedial class since 1 <sup>st</sup> January 2014  - 16(F:12)caretakers participated in literacy class since 1 <sup>st</sup> January 2014  Support Class  - 73(F:38) children/youth at public school participated in support class since 1 <sup>st</sup> January 2014



#### **School Reintegration**

- 50 new children reintegrated into public school
- 200 children received support to remain in public school since 1st January 2014
- 400 children enrolled in public school through campaign

# **School Reintegration**

- 185(F: 80) children received support to remain in public school since 1<sup>st</sup> January 2014 including 30 (F: 12) children who MS stopped to support because they are successfully supported by their families.

# **ChbarAmpov Community:**

#### **Non Formal Education**

- 50 children access remedial class
- 15 youth access literacy class
- 15 caretakers participate in literacy class

# **Support Class**

- 100 children/youth at public school participate in support class

### **School Reintegration**

- 100 new children reintegrated into public school
- 250 children received support to remain in public school since 1st January 2014
- 300 children enrolled in public school through campaign

**Club Friends** is providing 100,000 internal and external cultural services (library, dance, sports, theater, painting, study tours and special events) to all children and youth in EC and in TC as well as children from the streets per year.

 Club Friends is open to children and youth from the streets/communities two times per week, and is providing them 20,000 life skill services

# **ChbarAmpov Community:**

# **Non Formal Education**

- 11(F:6) children accessed remedial class since 1<sup>st</sup> January 2014
- 03(F:0) youth accessed literacy class since 1st January 2014

# **Support Class**

- 18(F:13)children/youth at public school participate in support class

# **School Reintegration**

- 117(F: 48) children received support to remain in public school since 1st January 2014 including 36 (F: 16) children who MS stopped to support because they are successfully supported by their families.

**Club Friends** is a center in MithSamlanh Education center where children and youth can practice cultural and recreational activities such as sport, drawing, painting, library, dancing and music.

- Club Friends provided 32,011 (F: 10,947) internal and external culture services such as library, dance, sports, theater, painting, study tour and special events to all children and youth in EC and TC as well as children from the streets.
- Club Friends is open to children and youth from the street/ communities twice a week, and this quarter has provided them with 6,985 (F: 1,484) life skills services.

# Special event or remark:



		<ul> <li>381 (F: 247) services of children/youth participating in external sport competitions such as Walking, Jumping, Running, Iron throwing, Football, Basketball and ping pong.</li> <li>58 (F: 27) Children/Youth Performed in Quarterly Show on "20<sup>th</sup> MS Anniversary" at MithSamlanhCenter with 350 Participants on 27<sup>th</sup> March 2014.</li> <li>180 (F: 76) Children/Youth participated in building their own city out of Lego as part of the OUR CITY Festival at MithSamlanh on 21 January 2014.</li> <li>30 (F: 18) Children/Youth participated in a workshop on arts and music with Bloco Malagasy group at MithSamlanh on 11<sup>th</sup> March 2014.</li> <li>45 (F: 19) children and youth were accompanied to visit CCF on 17<sup>th</sup> Jan2014 and 21<sup>st</sup> March 2014.</li> <li>698 (F:263) services of Children/youth participating in drawing and painting the front gate at MithSamlanh</li> </ul>
3.4 Youth are supported to	Vocational Training and Youth Employment Global	VT and Youth Employment Global
access vocational	Vocational Training is provided in 8 different vocational	VT is currently provided in 8 VT workshops in the MS training center. A pilot
training and	training workshops in the main MS TC and in 2 new	apprenticeship project has also started in ChbarAmpov community.
employment	workshops to be located in the communities to be opened	- Vocational training is provided to 308 (F: 87) youth since 01 <sup>st</sup> January 2014.
	during 2014.	- 22 (F:05) youth have been placed in apprenticeship as part of pilot
	- Vocational training is provided to 620 youth per year	apprenticeship training project
	- 40 youth are placed in apprenticeship	
		Job Placement
	Job Placement	- 31 (F: 07) youth were reintegrated into employment in Phnom Penh and
	- A total of 180youth supported for employment in Phnom	Provinces, including:
	Penh and Provinces per year	- 21 (F: 03) youth were placed in gainful employment in Phnom Penh
	- 100 youth are placed in gainful employment in Phnom	and Provinces.
	Penh and Provinces	- 04 (F: 0) youth were placed in gainful self-employment in Phnom Penh
	- 30 youth are placed in gainful self-employment in	and Provinces.
	Phnom Penh and Provinces	- 04 (F: 03) youth were placed immediately in a job in Phnom Penh.
	- 40youth supported for direct employment in Phnom	- 02 (F: 01) youth found a job by themselves in Phnom Penh and
	Penh and Provinces	Provinces.
	<ul> <li>10 youth find the job by themselves in Phnom Penh</li> </ul>	



#### **Technical support**

- 20 case managers in TC and other zones are trained and support on job placement and 20 receive refresher training
- Evaluation of job placement activities
- Guidebook on Vocational Training, Apprenticeship and Job Placement are developed, implemented and regularly updated

#### **Partners**

- Create and update job directory and share with case managers

**Vocational Training Centre** (workshops and businesses) are providing arrange of different vocational skills to 600 children per year (with a minimum of 30% of girls), and supports them for placement into employment or self-employment

- 500 youth receiving vocational training graduated after completing at least one level from TC per year.
- 150,000 services (education, life skills, computer and Treatment) are provided to youth in vocational training center.
- By 2017, the dropout rate of vocational training has decrease 10 % (baseline in 2012 = 18%) \*
- 130 youth receive support for Placement into Employment or self-employment per year; including, youth supported to live independently.
- 85 % of youth remaining into employment or in self employment 6 months after placement.

# **Technical support**

- 16 (F:07) MS staff received training on Job Placement at Friends-International on 10<sup>th</sup>January 2014
- Conducted market study for screen printing
- Job placement guidebook is finalized in English and will be translated into Khmer next quarter.

#### **Partners**

- 193 private shops/NGO partners have been included in the job directory and shared with case managers.
- Met withThe Cambodian Children Against Starvation andViolenceAssociation (CCASVA) for apprenticeship.

**Vocational Training Centre (TC)** provides quality vocational training leading to viable employment options for youth. MithSamlanh has 8 different vocational skills at the TC.

- Vocational Training Centre provided vocational skills training to 307 (F: 87)
   youth at the TC since 1<sup>st</sup> January 2014.
- 21 (F: 05) youth receiving vocational training graduated after completing at least one level from the Training Center since 1<sup>st</sup> January 2014.
- 52,679 (F: 16,277) services (education, life skills, computer, medical treatment, work readiness and literacy) were provided to youth in the vocational training center.
- 17 (F: 2) youth (equivalent to 5.5%) dropped out of vocational training since 1<sup>st</sup> January 2014 (and have not come back at the end of the reporting period)\*.
- 24 (F: 4) youth received support for placement into employment and 18
   (F: 3) youth were supported to live independently in Phnom Penh since 1<sup>st</sup>January 2014.
- 85% of youth placed are remaining in employment or in self employment 6 months after placement.

# Special event or remark:

- 17 (F: 13) students and staff participated in a festival entitled Amazing



ANDONG COMMUNITY:  Employment  Vocational Training Workshop  - 05 youth participated in VT (sewing workshop)  Job Placement  - 05 students reintegrated into employment (job, self-employment, find a job by themselves and direct job)  Apprenticeship  - 5 youth placed in apprenticeship	Acoustic Picnic to raise funds at MithSamlanh on 08 <sup>th</sup> February 2014.  The Vocational Training Center Manager participated in a meeting on "Cambodian Tourism Lecturers Establishment and Implementation of 144 ASEAN Toolboxes of Hotel Services" on 21 <sup>st</sup> February 2014  The Vocational Training Center Manager participated in a Workshop for Industrial Liaison Units (ILUs) on Developing a National Communication and Marketing Plan (2014-2016) Organized by Ministry of Labour and Vocational Training in Collaborated with ADB on 04 <sup>th</sup> March 2014.  The Vocational Training Center Manager participated in two meetings at Save the Children office in March to discuss Technical and Vocational Education and Training (TVET) at urban and provincial levels, and present MS's approach to "Hard and Soft Skills" to 26 participants of government and NGOs.  ANDONG COMMUNITY:  Employment  Vocational Training Workshop  Ol (F:0) youth attended VT at the screen printing workshop since 1 <sup>st</sup> January 2014.  Job Placement  Ol (F:01) students were reintegrated directly into employment since 1 <sup>st</sup> January 2014.
CHBAR AMPOV COMMUNITY:	CHBAR AMPOV COMMUNITY:
Employment Vocational Training Workshop	Employment Vocational Training Workshop
- 15 youth participated in VT (motor workshop)	- The new motorbike workshop will open in Takhmaointhe2 <sup>nd</sup> quarter.
Job Placement	Job Placement
- 15 students reintegrated into employment (job, self-	- 01 student was reintegrated directly into employment since 1 <sup>st</sup> January
employment, find a job by themselves and direct job)	2014.



	Apprenticeship - 35 youth placed in apprenticeship	Apprenticeship - 22 (F: 05) youth were placed in apprenticeshipsince 1 <sup>st</sup> January 2014.
3.5 Children and youth are provided with safe temporary shelter and supported to reintegrate into their family	<ul> <li>Transitional Home/Independent living</li> <li>3 Transitional Homes are providing safe accommodation to a maximum of 500 children per year</li> <li>24,000 services (outings, child participation, family visits, child protection and medical), including 9,000 medical services are provided to children/youth in THs.</li> <li>350 children from the street and the TH are joining Camp SabaySabay activities in Kampong Speu Province per year</li> <li>Child participation is ensured with general meetings every week, elections and suggestion boxes in all THs.</li> <li>15 new youth will support to live independently in a group setting during their studies at MithSamlanh per year</li> </ul>	<ul> <li>Transitional Home is a safe temporary residence for children and youth requiring accommodation during their studies or until their family situation stabilizes.</li> <li>3 Transitional Homes located in SangkatTuekLak, TumnobTuek 3 and Toul Svay Prey 1 provided safe accommodation to 214 (F: 54 ) children and youth since 1<sup>st</sup> January 2014.</li> <li>5,232 (F: 407) services (outings, child participation, family visits, child protection and medical) including 2,372 (F: 372) medical services were provided to children/youth in all Transitional Homes.</li> <li>38 (F: 03) children/youth from the Transitional Home joined Camp SabaySabay activities in Kampong Speu Province since 1<sup>st</sup> January 2014.</li> <li>All children participated in general meetings every week and opened the suggestion boxes twice a month in each TH.</li> <li>Special event or remark:</li> <li>92 (F: 30) children/youth were accompanied to watch the Amazeing Historical story at Koh Pichtheater on 08<sup>th</sup>-09<sup>th</sup> February 2014.</li> <li>New material was provided for each centerincluding cupboards and cabinets.</li> </ul>
	<ul> <li>Family Reintegration Phnom Penh and Province</li> <li>800 caretaker in province will receive services (life skills, legal support and referral) per year.</li> <li>80 children are supported to reintegrate to their family, extended family and living independent in their province per year.</li> <li>80 children are supported to reintegrate to their family,</li> </ul>	<ul> <li>Family Reintegration Phnom Penh and Province</li> <li>270 (F: 170) caretakers in the provincesreceived services (life skills, legal support and referral) since 1<sup>st</sup> January 2014</li> <li>08 (F: 02) children were supported to reintegrate to their family, extended family and independent living in their province since 1<sup>st</sup> January 2014.</li> <li>14 (F: 03) children were supported to reintegrate to their family, extended family in their Phnom Penh since 1<sup>st</sup> January 2014.</li> </ul>



- extended family in their Phnom Penh per year.
- 80 children are supported to reintegrate public school in their province per year.
- 270 children are supported to remain in public school in their province per year.
- 10 new youth placed in employment or in their own business in their province per year
- 100 youth are followed up to remain in employment or start their own business in their province per year.
- 15 street living families are supported to return to their homeland per year.
- 10 families received training and support for small business in their province and 40 children are benefiting from it per year.
- 20 individual receive legal document (birth certificate, ID card,residential book, family book and ID poor) in their province per year.

# **Technical support**

- Guidebook/SOPs on reintegration and foster care are adapted, translated and implemented in the team by the end of year 2014.

#### **Partners**

- Collaboration with government and NGOs partners is developed through meetings and training.

#### Foster Care

- 10 new children are supported to integrate a foster care family per year.
- 4 foster care committee meetings are organized per year.

- 1 new child is supported to reintegrate public school in their province since 1<sup>st</sup> January 2014.
- 119 (F: 54) children are supported to remain in public school in their province since 1<sup>st</sup> January 2014 and 71(F: 43) children stop to support because they are successfully supported by their families.
- 20 (F:03) youth including new 02 placed in employment or in their own business in their province since 1<sup>st</sup> January 2014
- 20 (03) youth are followed up to remain in employment or start their own business in their province per year.
- 1 family received training and supported for small business in their province and 03 (F:03) children are benefiting from it since 1<sup>st</sup> January 2014
- 01 youth was supported to receive ID card since 1<sup>st</sup> January 2014.

# **Technical support**

- 60% of the SOPs on family reintegration were completed by FI Technical Advisor and the Foster care on the field assesses processing.

#### **Partners**

 Continuing to collaborate with Commune Council for Women and Children (CCWC), DoSVY and other NGO partners on reintegration tasks such as family tracing, assessment, family planning, and reintegration and follow up in 25 Provinces/City.

#### Foster Care

- 10children in foster care are provided with ongoing follow up but no new children were place in to foster care in this quarter.
- The department of social welfare of Ministry of Social Affairs, Veterans and Youth has supported MithSamlanh on foster care.
- 1 foster care committee meeting was conducted at MoSVY to discuss the new strategy plan and draft Term of Reference of foster care committee and solution to material supply in the committee on 27<sup>th</sup> February 2014.



	Reintegration from prison	Reintegration from prison
	- 5,000 life skill services provided in CC1 and CC2 prisons in	- 869(F:197) life skill education services were provided to prisoners in CC1
	Phnom Penh	and CC2
	- 200 prisoners provided with life skill education pre-release	- 133(F:41) prisoners were reached since 1 <sup>st</sup> January 2014
		- 24 (F: 03) prisoners have been reintegrated to Training Center and family.
3.6 Independent	Global:	Global:
families are able to earn	Home Based Production	Home Based Production
an income and support	- 135 caretakers including 69 new caretakers attend training	- 75 caretakers including 09 new are participating in Home Based
their children	and participate in Home Based Production and 540 children are benefiting from it per year	production and 246 (F: 106) children are benefiting from it.
	Micro Enterprise	Micro Enterprise
	- Micro Enterprise team is providing training and support to	- Micro Enterprise team provided training and support to 78 caretakers
	140 families including 65 new to run their own micro enterprise to improve their revenue and 560 children are benefiting from it.	including 03 new to start their own business and improve their revenue with 271 (F: 120) children benefiting through micro enterprise.
		Production Center: (Andong and FI factory)
	Production Center: (Andong and FI factory)	- 04 caretakers are supported for employment in Andong Screen Printing
	- 15 caretakers are supported for employment in Andong Screen Printing and FI factory	and FI factory since 1 <sup>st</sup> January 2014
		Technical support
	Technical support	- HBP and Micro Enterprise Guidebook are in the draft and HBP Beneficiary
	- Finalize/adapt HBP and ME guidebooks from FI	Evaluation has conducted but the evaluation report is in draft process.
		- Marketing campaigns were developedfor Valentine's Day and Khmer New
	Partners	Year.
	- Collaboration with NGOs partners and private is developed	- A new form has been created to order products monthly and easily
	through training, product selling and exhibition or other	control stockand selling.
	event.	- Purchased new products from beneficiariesto sell
		atRomdengandFnSToulTompong shop.
		- The product development process has been reviewed and presented to the team.
		Partners



	- The Friend Social Business team joined 3 exhibitions to sell HBP products at various events atKohPich,The International School of Phnom Penh and Cafe Sejour.
Andong Community:	Andong Community:
Home Based Production:	Home Based Production:
<ul> <li>45 caretakers including 20 new attend training and participate in Home Based Production and 180 children are benefiting from it per year</li> <li>10 caretakers doing screen printing in Production Center</li> </ul>	<ul> <li>26 caretakers including 1 new caretaker attended training and are participating in Home Based Production and 91 (F: 35) children are benefiting since 1<sup>st</sup> January 2014.</li> <li>04 caretakers working on screen printing in the Production Center since 1<sup>st</sup> January 2014</li> </ul>
Micro Enterprise	Micro Enterprise
- 25 caretakers including 18 new are receiving micro business training and support to start their own micro business to improve their revenue and 100 children are benefiting from it per year.	- 09 caretakers including 02 new caretakers are receiving micro business training and support to start their own micro business to improve their revenue and 38 (F: 18) children are benefiting since 1 <sup>st</sup> January 2014.
Apprenticeship	
- 5 caretakers placed in apprenticeship in this year	



	ChbarAmpov Community: Home Based Production:	ChbarAmpov Community:  Home Based Production:
	- 35 caretakers including 26 new attend training and participating in Home Based Production and 140 children are benefiting from it per year	- 13 caretakers including 4 new caretakers attended training and are participating in Home Based Production and 44(F: 24) children are benefiting since 1 <sup>st</sup> January 2014.
	<ul> <li>Micro Enterprise</li> <li>- 28 caretakers including 20 new are receiving micro business training and support to start their own micro business to improve their revenue and 120 children are benefiting from it per year.</li> <li>Apprenticeship</li> <li>- 10 caretakers placed in apprenticeship in this year</li> </ul>	<ul> <li>Micro Enterprise</li> <li>- 08 (F: 06) caretakers including 00 new caretakers are receiving micro business training and support to start their own micro business to improve their revenue and 28 (F: 15) children are benefiting since 1<sup>st</sup> January 2014.</li> </ul>
3.7 With the support of	Sustainability is 60%	Sustainability is 44% this quarter.
FSB, MS is 60% sustainable:	<ul> <li>100 % of 8 vocational training skills at Vocational Training center will generate income \$ 55,000 by the end of 2014.</li> <li>2 vocational training restaurants are increasing income by 10%, making \$1,337,261 income 210,952 net income per year</li> <li>Friends Restaurant: \$750,818 income \$155,130 net income</li> <li>Romdeng \$586,443 income \$55,822 net income</li> </ul>	<ul> <li>100% of 8 vocational training skills at Vocational Training center generated income this quarter, generating a total of \$13,576.20.</li> <li>2 vocational training restaurants made \$ 498,168.26 total income with a net income of \$125,681.17 so far this year:</li> <li>Friends Restaurant: \$ 284,620.75 income; net income \$83,803.27</li> <li>Romdeng: \$ 213,546.51 income; net income \$ 41,877.90</li> </ul>
	- <b>Nailbar</b> located inside the Friends 'N' stuff shop on St 13 income 14,042 increases of 5% per year.	- <b>Nailbar</b> located inside the Friends 'N' stuff shop on St 13 next to The Friends- Restaurant made \$ 3,884.60 income and net income \$ 385.59
	- Sales from HBP at FNS St13, Tool Tompong, Romdeng are making \$ 307,000 income	- Sales from HBP at FNS st13, FNS ToulTompong and FNS Romdeng made \$125,569.86 income and net income \$59,812.15
	- SoPs for customer service, shop layout, merchandising for	- Revised training schedule and curriculum of Level 1 hospitality students

for two months period

shops and service SoPs for restaurants adapted from FI



- **MS products** (Cook Book Best of Friends) makes a gross income of \$36,000 per year (increase 2%), net income \$25,000.

- The Moto curriculum was updated and translated in Khnmer version.
- SoPsforhair cut class and nail bar are drafted
- SoPs for Moto class, Health/injury and Safety workshop were approved by program director and implemented by team
- MS products (Cook Book Best of Friends) made an income of \$7,767.20 and net income \$7,767.20

# 4 Six Specialized teams are providing support to Programs in 2014

# 4.1 Child Protection Specialist

# Impact on Children:

- 100 cases of abuse report form completed.

#### **MER**

- Evaluation of Child protection policies in all DIC, EC, TC and all THs.
- Organize quarterly survey of children staying in THs, Green House and TC (Restaurants)

# **Technical support**

- 100% staff are trained and receive refresher training on Child Protection policies
- Child Representative election are organized every 6 months/year

#### **Tools**

- Update and implement Child Protection policies tools
- Child Protection policies are displayed in all centers
- Develop child participation guidebook (in centre, in families, in communities, in society) and guidelines for elections of student representatives
- Ensure all tools are available in every center

# **Impact on Children:**

- 51 (F: 16) abuse cases report forms were completed; all cases were related to physical abuse.

# MER

- This quarter, surveys about MithSamlanh services, their needs and problems were conducted with22 (F:06) children/youth staying in 3 Transitional Homes and the results were reported to relevant project managers to put into their work plan and take action based on the recommendations.

# **Technical support**

- 82 monitoring and technical support visits were conducted by the Child Protection Specialist at Training Center, Educational Center, Drop in Centers, outreach and THs to reinforce implementation of child protection policy and ensure security of children.

#### **Tools**

- The child protection policy, Internal Regulations, materials and Reporting System of child protection are posted in all centers.

#### **Partners**

 Organized for 02 (F: 01) children to participate in a workshop on strengthening child rights and child participation in ASEAN communities at NGO CRC on 10<sup>th</sup> February 2014.



4.2 Medical Specialist	Impact on Children:  - 100,000 total consultations and first aid carried out to children/youth including 30,000 DU/IDUs services  - 800 referral services to hospitals  - 10 children/youth treated at hospital for HIV/AIDS since 1st January 2014  - 30 caretakers/adults treated at hospital for HIV/AIDS since 1st January 2014  - 300 service of consultation/treatment to youth for STDs  - 400 service of caretakers/adult for STDs  - 350 referrals to the Voluntary Confidential Counseling and Testing (VCCT) per year  - 300 children and youth affected and infected by HIV/AIDS will receive social support from MithSamlanh.  - 50 children/youth will receive ARV & OI treatment per year  - 180 Parents infected with HIV/AIDS received social support at MS and are receiving ARV and OI treatment per year	<ul> <li>Participated in a meeting on how to organize international children's day and select the topic for this year's event at MoSVY on 25<sup>th</sup> February 2014.</li> <li>Participated in a meeting to discuss international children's day and conduct a functional review of NGO Coalition on the rights of the child at NGO CRC on 20<sup>th</sup> March 2014.</li> <li>Participated in a workshop on draft guidelines on the referral of child victims of human trafficking and sexual exploitation on 28<sup>th</sup> March 2014.</li> <li>Impact on Children:         <ul> <li>33,733 (F: 13,356) consultations and first aid services including 10,378 (F: 2,640) consultations/treatment for Children/ youth drug users.</li> <li>206 (F:92) referral services to hospital</li> <li>05 (F: 01) children/youth accessed treatment at hospital for HIV/AIDS since 1st January 2014.</li> <li>15 (F: 06) caretakers/adults accessed treatment at hospital for HIV/AIDS since 1st January 2014</li> <li>82 (F:36) consultations/treatment services provided to youth for STDs</li> <li>126 (F: 95) consultations/treatment services provided to caretakers/adults for STDs.</li> <li>116 (F: 36) referrals to the Voluntary Confidential Counseling and Testing (VCCT) since 1st January 2014.</li> <li>256 (F: 117) Children/ Youth affected and infected by HIV/AIDS accessed social services since 1st January 2014.</li> <li>34 (F: 20) Children /youth received ART and OI treatment since 1st January 2014.</li> <li>132 (F: 87) parents infected with HIV/AIDS received social support at MithSamlanh and are receiving ART and OI since 1st January 2014.</li> </ul> </li> </ul>
	MER - Evaluation of medical care in all projects	<ul> <li>MER</li> <li>Through regular visits and monitoring from medical specialist, all the clinics have good hygiene and the rooms are comfortable. The child observation form was completed and medicine stock is well organized.</li> <li>127 (F: 33) children/youth received medical checkup before studies in MithSamlanhcenter and placement into employment or self employment.</li> </ul>



# **Technical support**

- All medical staff will receive regular trainings
- 50 staff (case managers & Social work) are trained on basic dental and first aid
- Improve collaboration between medical staff and case managers
- Review, monitor and order medical materials based on the needs of the teams

#### **Tools**

Guidebooks are developed, implemented and regularly updated

### **Technical support**

- 3 cases were provided with emotional support, treatment and solution from case manager and team leader with support from medical specialist
- 24 fields visits to allzones of outreach, Green House, Mobile Drop in Center, Transitional Home, toassisti case managers and team leaders and support children, youth and families health.
- 30 (F: 08) MS staff received Hepatitis B vaccine (second vaccine).
- 35 (F: 18) TH staff and home based caretakers in Andong received explanation on First Aid guidelines.

#### Tools

 Reviewed draft Hygiene, Nutrition, Health Book for Friends-International and SIPAR.

#### **Partners**

- Collaborated with doctors at Kean Klang Rehabilitation Center, Calmette Hospital, Kunthabopha hospital, Khmer-Soviet Friendship Hospital, Municipal referral, National CenterforDermatology, STDs, and HIV/AIDs, CheuyChomnas Hospital in order to support children and youth pro bono.
- Participated in Medicam and Phnom Penh Municipal Health Department Monthly meeting regarding collaboration with other medical NGO partners.
- Participated in conference on Hospital Diet Management at National Pediatric Hospital on 20<sup>th</sup> March 2014.
- 121 (F: 39) children of Educational Centerweresupported to access treatment and dental health care from One 2 One NGO at PreahKetMealea Hospital.

# **Special Event or remark:**

- This quarter, The Khmer-Friendship hospital continues to discount 20% and Phnom Penh Municipal Hospital discount 10% for MithSamlanh



		han of injuries and the agreement between Aith Complete and Charles
		beneficiaries and theagreementbetweenMithSamlanhandCheyChumneas
43.6	1	Referral Hospital for patients is in process.
4.3 Case Management	Impact on children:	Impact on children:
Specialist	Active cases:	Active cases this quarter:
	- 5,000 individual cases	- 2,233 individual cases
	- 550 family cases	- 298 family cases
	- 21 community cases	- 23 communities cases
	New cases:	New cases opened this quarter:
	- 700 individual cases	- 209 individual cases
	- 120 family cases	- 20 family cases
	- 4 community cases	,
	Closed cases:	Closed cases this quarter:
	- 300 individuals cases	- 275 individual cases
	- 50 families cases	- 86 family cases
	- 2 community cases	
	MER	MER
	<ul> <li>Monitoring and data collection system are in line with Friends Programs standards indicators for case management system</li> <li>Evaluation of Case Management system will conduct once</li> </ul>	- 55 field visits in all zones of outreach, Training Center, Education center and Transitional Home to reinforce the case management process and management of individual cases.
	per year	
	- Support and roll out of case management database	
	Support and foil out of case management database	
	Technical support	Technical support
	- 80 staff are trained on Case management system and social	- 34 case management meetingswere organized and conducted on a weekly
	psychology	basis with Case Managers in each zoneand monthly with team leaders at
	- 50 staff are acting as Case managers	MithSamlanh office to discuss challenging cases and solve the problems of
	- Case management meeting are organized and conduct on	children/youth.
	weekly basis with Case Manager in each zones and monthly	- 07 (F: 03) staff received refresher training on guidelines for handover of
		•



		th .
	<ul> <li>with team leaders at MithSamlanh office.</li> <li>Tools <ul> <li>Improve and change some part of restructure case management meeting.</li> </ul> </li> <li>Partners <ul> <li>Develop, use and update directory of services every year and share with all teams.</li> <li>20 partner staff are identified and trained</li> <li>Relationship with Government departments are effective</li> </ul> </li> </ul>	<ul> <li>cases at ChbarAmpov on 18<sup>th</sup> March 2014.</li> <li>56 (F: 25) MS staff received refresher training on IPSS at Friends-International on 25<sup>th</sup> March 2014.</li> <li>Partners</li> <li>Directory of services is being updated by Friends-International.</li> <li>03 (F: 02) Hotline and KaliyanMithChom Chao staff received refresher training on IPSS at Friends-International on 25<sup>th</sup> March 2014.</li> </ul>
4.4 Drug Specialist	<ul> <li>Impact on Children:</li> <li>200,000 clean needles/syringes distributed to youth</li> <li>120,000 services to DU/IDU per year</li> <li>150 children/youth access detoxification and rehabilitation services</li> </ul>	<ul> <li>Impact on Children:</li> <li>65,494 clean needle/syringes distributed to youth</li> <li>34,635 harm reduction services provided this quarter.</li> <li>32 (F: 02) children/youth accessed detoxification and rehabilitation services this quarter.</li> </ul>
	<ul> <li>MER</li> <li>Evaluation of activities linked with Drugs (life skills, harm reduction, detoxification)</li> <li>Conduct one snapshot survey of Drug Users in Phnom Penh per year</li> </ul>	<ul> <li>MER</li> <li>85 field visits were conducted in all zones/communities, Mobile Drop in Centers, Green House, Transitional Home, Training Center and Educational Center to provide technical support.</li> <li>Conducted regular monthly Needle &amp; Syringe Programassessment with an average of 45 IDU in all zones in collaboration with Friends-International.</li> <li>The annual drug snapshot survey 2013 has been analyzed by M&amp;E team and the result has sent to Friends-International TA for checking.</li> <li>MithSamlanh in process of conducting assessments and developing new activities and schedules to locate more marginalized youth and hidden drug users.</li> </ul>
	Technical support	Technical support
	- 30 staff are trained on drug knowledge	- 41 (F: 20) MS staff received on drug data collection at MithSamlanh Office



		on 28 <sup>th</sup> March 2014.
	<ul> <li>Tools <ul> <li>IEC on drugs are monitored and updated on an ongoing basis</li> <li>Guidebooks are implemented and regularly updated</li> </ul> </li> <li>Partners <ul> <li>Review and update directory of services every year and share with all teams</li> <li>20 staff of NGO/GO Partners are identified and trained</li> <li>Relationships with Government departments are effective</li> </ul> </li> </ul>	<ul> <li>Tools         <ul> <li>Ongoing monitoring of the implementation of IEC materials for Drug Harm Reduction and Prevention with outreach team, updating as necessary.</li> <li>The drug data collection tool has been completed, staff have been trained and the tool is being implemented by the relevant teams.</li> </ul> </li> <li>Partners         <ul> <li>Participated in a meeting to review the achievements of drug harm reduction with NSP program and MMT 2013 and future plan on 26<sup>th</sup> February 2014.</li> <li>Participated in a meeting todesign the new Quarterly National Drug Data collection at National Authority of Combating Drugs (NACD)on 27<sup>th</sup> February 2014.</li> <li>Participated in discussion with GF, LFA, NCHADS and FI on how to improve drug data collection and reporting at MS on 13<sup>rd</sup> March 2014.</li> <li>Participated in a meeting on Drug control 2013 at NACD on 25<sup>th</sup>-26<sup>th</sup>March</li> </ul> </li> </ul>
	DETOX CENTER (Green House) receive 150 clients per year - 90,000 service - 150 children and youth have accessed detoxification treatment - 120 children and youths are referred to Educational Center and Training Center	<ul> <li>DETOX CENTER (Green House) received 32 (F: 02) clients this quarter</li> <li>24,700 services were provided this quarter</li> <li>32 (F:02) children and youth have accessed detoxification treatment</li> <li>20 (F: 01) Drug Users successfully completed formal rehabilitation, among them 09 youth who were referred to study at MithSamlanh training center, 06 (F: 01) youth who were reintegrated into their communities and 5 who were reintegrated to Pour un Sourired'Enfant by the reintegration team since 1<sup>st</sup> January 2014.</li> <li>01 (F: 01) Drug User dropped out from Green House since 1<sup>st</sup> January 2014.</li> <li>04 Drug Users remain in Green House at the end of March 2014.</li> </ul>
4.5 Life Skills Specialist	Impact on Children:	Impact on Children:



	- 425,000 life skills services (children/youth)	- 138,404 life skills services provided to children/youth
	- 205,000 life skills services (caretakers)	- 61,768 life skills services provided to caretakers
	- 350,000 condoms distributed to youths and caretakers	- 72,900 condoms distributed to youth and caretakers
	- 125,000 HIV/AIDS education services	- 34,827 HIV/AIDS education services
	- 125,000 reproductive health services	- 28,038 reproductive health services
	- 45,000 child rights services	- 10,910 child rights services
	- 400 caretakers participate in Emotional Support Group (EGS) with 6,000 services per year	- 283 (F:156) caretakers participate in Emotional Support Group (EGS) with 687 (F: 374) services since 1 <sup>st</sup> January 2014.
	MER	MER
	- Evaluation of life skills/peer educator activities	- Conducted pre test on HIV/AIDS with 231 (F: 101) youth studying at Training Center, outreach and community.
	Technical support	Technical support
	- 50 staff are trained on basic knowledge of life skills, HIV/AIDS (ARV, PMTCT, VCCT ,etc)	<ul> <li>06 (F: 02) MS staff received refresher training on how to select and trainpeer educators at Andong on 25<sup>th</sup> March 2014.</li> <li>Participated in regular monthly meetings with social workers and all EGS facilitators at Olympic zone to identify the challenges, solutions, feedback and sharing information or lesson learnt as well as discussing topics for EGS next meeting. As a result, the facilitators are able to learn from each other, improve their implementation and solve the problem timely to our beneficiaries.</li> </ul>
		Partners  - Participated in the Validation workshop on Cambodia's 2014 Global AIDS
		<ul> <li>Participated in the Validation workshop on Cambodia's 2014 Global AIDS Response Progress Reporting (GARPR) in Phnom Penh on 21<sup>st</sup> March 2014.</li> <li>Participated in the Consultation workshop on "Exploring practitioners"</li> </ul>
		approaches and methodologies for empowering vulnerable youth in Cambodia" at Save the Children Office on 27 <sup>th</sup> March 2014.
4.6 ChildSafe Specialist	Impact on children:	Impact on children:
	- 120 new ChildSafe members trained and certified per year.	- 54(F: 13) new CS members including 16(F: 12) new CS community
	- 800 active ChildSafe members including ChildSafe	members were trained and certified this quarter.



Community Members in Phnom Penh by end 2014

- 1,500 actions taken by members to protect children

# - 736 (F: 171) ChildSafe members (189 motors, 317 (F: 2) Tuk-Tuks, 2 Taxis, and 228 (F: 169) ChildSafe community) are active since 1<sup>st</sup> January 2014.

 646 actions were taken by ChildSafe members this quarter to protect children, such as: referral to MS center, share information about ChildSafe project to client or visitors, provided information about MS services, provided number/card of ChildSafe hotline, referral to hospital and calls to ChildSafe hotline or police.

#### MER

- Evaluation of all ChildSafe member in Phnom Penh on regular basis
- Develop and implement monitoring and reporting tool for CSN member

# **Technical support**

- 80 staff are trained on basic knowledge of ChildSafe members
- Review, monitor stock and order new materials for ChildSafe members

- IEC ChildSafe are monitored and updated on going
- Guidebooks on ChildSafe Network is reviewed, implemented and regularly updated

#### **Partners**

Tools

- Use and update directory of services every year and share with all teams.

#### MER

- The1<sup>st</sup>ChildSafe quarterly monitoring was conducted with 208 ChildSafe members by outreach staff in Phnom Penh.

# **Technical support**

- 47 (F: 21) MS staff received training on ChildSafe guidebook and 7 tips, Safe migration and road safety at 4 Zones.
- 52 field visits for meeting ChildSafe members and providing technical support directly to field staff at Outreach and all THs this quarter.
- 29 (F: 08) new ChildSafeTukTukmembersreceived on the field training onChildSafe IEC by Outreach on 20<sup>th</sup>Jan – 10<sup>th</sup>/26<sup>th</sup>March 2013.
- 257 (F: 32) ChildSafe members received ChildSafe Refresher training on Child Rights and Child protection at Friends-International.

#### Tools

- 200 shirts were printed by Home Based Production team on 20<sup>th</sup> February 2014.
- 420 shirts and 231 ID card, 68 display cards were provided to Outreach team on 12<sup>th</sup> /19<sup>th</sup> March 2014.

#### **Partners**

- Participated in Workshop on NCA- CEOP ICPN East and Southern Asia Regional Child Protection organized by National Crime Agency (NCA) on 3-



- 40 staff of Partner organizations are identified and trained through Friends-International

- Relationships with Government departments are effective

4 March 2014.

- Participated in a meeting on NGO network improving organised by Ecpat on 28<sup>th</sup> February 2014.

Approved by:

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